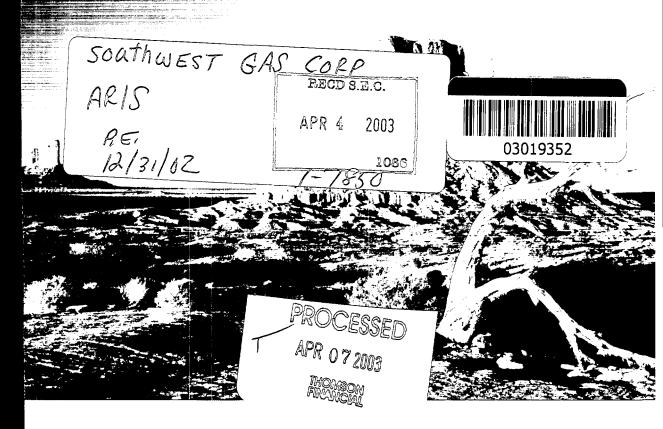
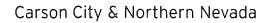
# Guide to the Southwest Territories





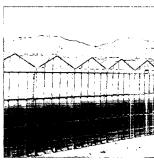
Las Vegas & Southern Nevada

Victorville & Southern California

Phoenix & Central Arizona

Tucson & Southern Arizona











# **Company Statistics**



Number of customers	1,455,000
Customers per employee	571
New customer growth rate	4%
Customer satisfaction rating	93%
New customers	58,000



Southwest Gas Corporation (the Company, Southwest or Southwest Gas) is a natural gas utility based in Las Vegas, Nevada. Southwest provides natural gas service to approximately 1,455,000 residential, commercial and industrial customers in Arizona and Nevada, and parts of north-eastern and southeastern California. During 2002, the Company added 58,000 new customers, maintaining its status as the fastest-growing natural gas distribution company in the United States (excluding mergers and acquisitions).



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#### To Our Shareholders

2002 was a good year...but, quite honestly, we thought it would be better. Fortunately, the disappointment resulted from a factor we cannot control rather than one we can. While the eastern half of the country has experienced one of the harshest winters on record, the western states have experienced the complete opposite. In the southwest, the winter of 2002/2003 has been a warm and dry one. Thus, the Company's fourth quarter results were below expectations...and the year ended similarly. 2002 earnings per share of \$1.33 were up over those of 2001 by 17¢, but weather robbed us of about 31¢. Increased productivity, customer growth and reasonably adequate rates all contributed to the improvement.

2002 was another year of phenomenal new customer growth. Economic weakness experienced in our various service territories has not yet resulted in a measurable slowdown in the new home construction market. In-migration and low interest rates have supported this market in both Nevada and Arizona. These two states ranked nationally numbers one and two, respectively, in terms of population growth in 2002.

The Company's four percent new customer growth rate and the 58,000 net new customers added in 2002 ranks us again as the fastest-growing local distribution company in the country...the ninth year running for this distinction. We ended the year with 1,455,000 customers in our three-state service territory and anticipate adding our 1,500,000th customer in the latter part of this year. So far in 2003, we see no significant slowdown in construction activity and at year-end 2002 we had over 68,000 builder commitments on the books for 2003 and beyond. We

continue to be judicious in evaluating growth opportunities (there are some projects that just don't pencil out), while maintaining a company-wide market share for natural gas in new construction of approximately 95 percent. Consumers in the southwest appreciate and ask for "the natural gas lifestyle."

Last year we told you "management is, however, keeping a close eye on the market and has positioned the Company to maintain as much flexibility as possible in the event the housing market does slow down." We find ourselves similarly positioned at this time...and even more cautious.

In the long term, however, unless there are some unforeseen fundamental changes in the country's (and the west's) projected demographics, this growth trend that we have experienced in our service territories will continue.

As we previously reported, we have moved out from under the litigation overhang of the past three years related to the failed merger with ONEOK. All the various cases with all parties have been resolved and all related remaining costs were accounted for in 2002. Enough said.

In terms of the things we have the most control over...running the business on a day-to-day basis and satisfying our customers...our employees excel. The Company's productivity continues to increase year after year as our employees work smarter and are given improved technological tools to do their jobs...while at the same time meeting the challenges presented by growth, coping with more and more government regulations and interfacing with an ever more demanding customer.

By this time, you are probably tired of reading and hearing about energy deregulation...Enron, et al. and all the fallout that litters the landscape of the energy industry. Unfortunately, the outcome of all this will be with us for some time. As we opined several years ago at the beginning of this disastrous exercise, it was driven by a certain delusional romanticism with competition. We believe deregulation...like falling in love...consists merely of uncorking the imagination and bottling the common-sense. No one could have predicted, however, the severity of the aftermath.

Due to our healthy skepticism, we managed to avoid the majority of the problems that continue to plague the energy industry. Sometimes accused of lacking "vision"...or being "boring"...we have continued to pursue those key elements we believe have made us successful:

- remaining focused on core competencies
- o continuing to maximize efficiency and productivity
- e continuing to be aggressive in managing growth
- striving to exceed our customers' expectations

Yet, we believe we remain positioned to seize strategic growth opportunities.

Every company's ultimate success or failure revolves around its people. This year's annual report highlights the management folks out where...they like to say..."the rubber meets the road." As you'll see in this report, they are a diverse group of individuals...different backgrounds, different places in their careers and different interests. They all do a great job and we are proud of them. They represent the Company well. And, by the way, we tried to have a little fun, as you will see.

Sincerely,

Thomas Y. Hartley

Chairman of the Board

Michael O. Maffie

President and Chief Executive Officer



### Guide to the Southwest Territories

Extraordinary things are happening in the southwest. People and businesses are moving to the area in surprising numbers, many more are traveling to see the numerous attractions that the region offers. And Southwest Gas is in the middle of all the excitement, supplying the natural gas that supports the lifestyles and opportunities that make the southwest a desirable place to be.

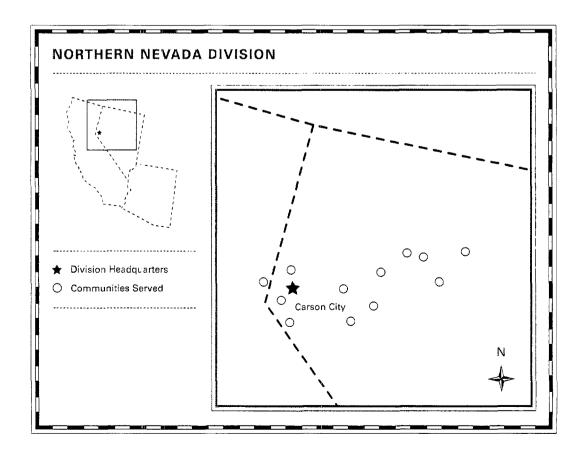
# Division Statistics

umber of customers 101,200		
Customers per employee	670	
New customer growth rate	3%	
Customer satisfaction ratio	90%	
New customers	2.900	



# Carson City & Northern Nevada

The Division's 101,000 customers are as diverse as the geography for the area. At the center of the Division is Carson City, the capital of Nevada. The state legislature meets for 120 days in odd-numbered years, making the city the focal point for state lawmakers, opinion leaders and the media.



around Fallon and gold mines
near Winnemucca and Elko, to the
serenity of Lake Tahoe and the ski
resorts of the Sierra Nevada
Mountains, the Northern Nevada
Division provides one of the most
diverse economies in the Company's
service territories.



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#### Dennis Redmond

Vice President, Northern Nevada Division

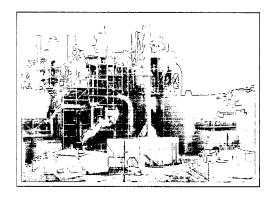


With Dennis Redmond at the helm, the Northern Nevada Division soared to new heights during 2002 adding its 100,000th customer during the fourth quarter. Redmond, an avid outdoors enthusiast, volunteers as a snowboard instructor for Carson City when he's not directing Division activities. He is in his 28th year with the Company, and his second year as vice president in Carson City.

#### Carson City & Northern Nevada

# Newmont Mining Corporation

"Thar's gold in them thar hills."
Ever since geologists discovered microscopic gold deposits in northeast Nevada in 1961, Newmont Mining Corporation, the world's largest producer of gold, has played a significant role in the production of this precious metal in Nevada as well. About 75 percent of the nation's gold is produced in Nevada. Only South Africa and



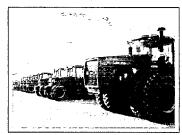
Australia top the state in worldwide gold production. For Southwest Gas, Newmont, with its three locations receiving natural gas service, is the largest industrial customer in northern Nevada. Natural gas is used in the process of separating the gold from the ore.

#### Winnemucca Farms

Just outside this north central Nevada town, the eyes have it...potato eyes that is. The stateof-the-art facility has garnered Winnemucca Farms (including U.S. Foods® and Paradise Valley Farms®) an industry-wide reputation for raising the best potatoes in the world.

Winnemucca Farms harvests up to 300 million pounds of pota-

toes annually on its
20,000acre farm,
and then
processes,
packages,
markets and



sells the potatoes at the nearby Winnemucca Farms facility. A 500,000-bushel grain business and 10-ton alfalfa operation complement the huge agribusiness. Winnemucca Farms uses one of the largest process boilers of its kind in Nevada to cook, peel and dry the potatoes.

#### Starbucks<sup>®</sup> Coffee

By this summer, Starbucks will open its third coffee bean roasting facility in the United States, eventually employing as many as 200 people. The 360,000 square foot plant, located between Carson City and the Douglas County community of Minden, is unique to the Southwest service territory. When completed, its operations will use natural gas to roast coffee beans. in addition to more traditional space and water heating. The facility will then package and ship Starbucks coffee, as well as receive, store, bundle and ship other Starbucks products to retail stores in southern California and other regional markets.

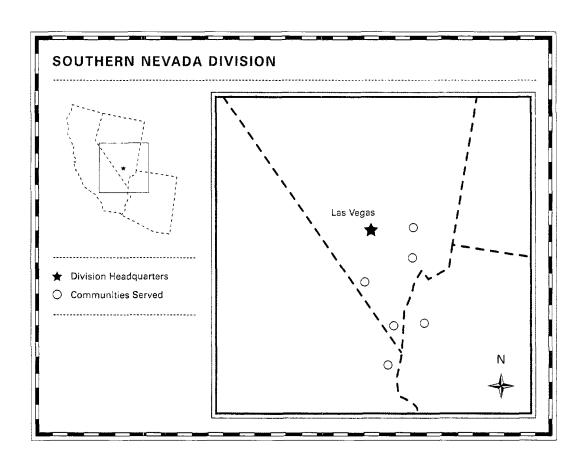
# Division Statistics

Number of customers	449,700
Customers per employee	949
New customer growth rate	6%
Customer satisfaction rating	93%
Maw englamars	2A 700

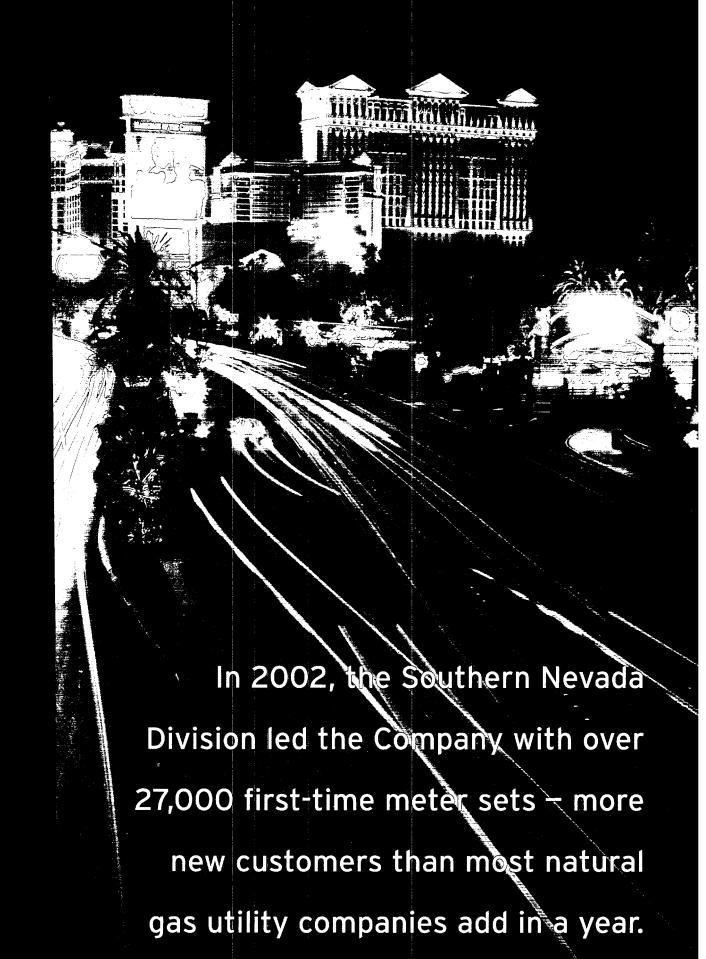


## Las Vegas & Southern Nevada

The Entertainment Capital of the World is the home to 18 of the 20 largest hotels in the country, and one of the nation's largest convention facilities. The Southern Nevada Division is the only area of the Company that provides service to customers in all three of the states the Company serves (Arizona, Nevada and California).







### Gary Clark

Vice President, Southern Nevada Division



The sky's the limit for Gary Clark, Southern Nevada Division vice president, as he stands at the base of the tallest landmark in Las Vegas, the Stratosphere Tower.

An engineer by profession, Clark joined Southwest Gas 25 years ago in Carson City. Later he directed the Company's transmission subsidiary Paiute Pipeline, and served as Northern Nevada Division vice president.

His challenge now is meeting the needs of the growing metropolis called Las Vegas. The Division, with a growth rate of 6 percent, serves nearly 450,000 homes and businesses as customers.

#### Las Vegas & Southern Nevada

#### **Turnberry Place**

Turnberry Place offers "residences to rival the great hotels of Las Vegas." Elegant high-rise living sits conveniently close to the wining, dining, entertainment and gaming attractions of the celebrated Las Vegas Strip. And it offers the blend of exclusivity and personal services of the world class, private, Stirling Club.

For Southwest Gas, Turnberry Place offered the challenge of pro-



viding the 180 units in each of the two 42-story towers with four and five-use gas (cooking, clothes drying, heating, water heating and fireplaces). Turnberry Place was the first high-rise condominium customer of its kind on the Southwest Gas system. A third tower is currently under construction.

### Las Vegas Motor Speedway

In racing circles, it's called the "Diamond in the Desert" and Sports Illustrated called it the "Racing Capital of the West". There are more than a dozen different venues at the Las Vegas Motor Speedway (LVMS), ranging from

go-karts to the NASCAR Winston Cup 1.5 mile super speedway, and natural gas is an important element in meeting the needs of fans and racers alike. Ask auto-racing fans where the toughest place at the track to access is, and chances are they will say "the pits." However, if you are allowed into the infield at the LVMS, you'll find natural gas service there. When mechanics work on the high-tech, multi-million dollar racing machines, their garage areas are kept warm in cool weather by natural gas heaters. In addition, natural gas meets the hot water needs of the facility, and helps concession providers serve hot food.

#### Wet 'N Wild

The only way to describe Wet 'N Wild is XXL Fun! With so many acres of rides and slides, it's the coolest place to

"hang out" in
Las Vegas from
late spring
through early
fall. Southwest
Gas ensures that
the 525,000 visitors to the park
each year enjoy
water tempera-



tures that range from a comfortable 72 degrees to 79 degrees, depending on the time of year.

# Division Statistics

Number of customers 109,300

Customers per employee 654

New customer growth rate 3%

Customer satisfaction rating 95%

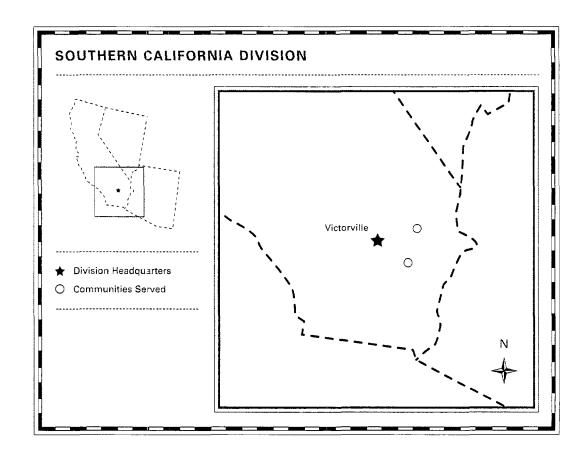
3,500

New customers



### Victorville & Southern California

The Division, with its military bases and new ultramodern defense-related industries, has become an important player in the defense of our country. These high-tech companies are a far cry from the days of horseback, dirt roads, and Southwest Gas trucks delivering liquid petroleum gas door to door to its customers in Barstow and Victorville.





The Southern California
Division is located in the high
desert between Las Vegas and
Los Angeles and serves more
than 109,000 customers.

#### Anita Romero

Vice President, Southern California Division

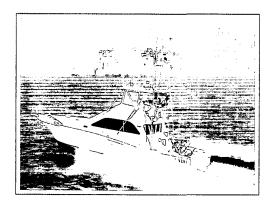


Newly named vice president Anita Romero took over the reins of the Southern California Division in the fall of 2002 from the retiring Lowell Bamford. Headquartered in Victorville, she assumed responsibility for the communities that gave Southwest Gas its roots more than 70 years ago. Romero was named "Manager of the Year" by Gas Utility Manager magazine in 2002, and she received the Company's prestigious Southwest's Executive Salute to Excellence award in 1999 for implementing major cost-saving technology for the Company.

#### Victorville & Southern California

#### Cabo Yachts

Yacht making in the desert? It sounds like an oxymoron, but to the owners of Cabo Yachts the location makes perfect sense. With temperature control a critical factor in fiberglass fabrication, the company turned to Southwest Gas to meet their critical need for reliable constant-temperature space heat-



ing. Combined with wide-open spaces, an eager workforce and a business-friendly atmosphere, Adelanto, a community located near Victorville, became the perfect location for their plant. Cabo Yachts is one of the largest employers in this high desert community and one of the largest boat manufacturers in the United States.

### Snow Summit Mountain Resort

Celebrating its 50th anniversary this year, Snow Summit Mountain Resort has provided southern California residents a get-away to play in the snow in the winter and an escape from the summer heat.

The resort is one of the largest
Southwest Gas customers in the
Big Bear District. The Summit Inn
has been a customer of Southwest
Gas since the Company
started serving the
mountain community in the early
1960s. From the
general offices to
the sport shop and
ticket office,
Southwest Gas is helping meet guests' expectations of a
relaxing and comfortable lifestyle

General Atomics
Aeronautical

Systems, Inc.

after a day on the slopes, or that

Natural gas is playing an integral role in the defense of our country. The most evident example of this is in the partnership with General Atomics Aeronautical Systems, Inc. which operates a manufacturing facility of remotely operated aircraft systems in Adelanto,

near

Victorville.

The pri-

mary use for natural gas is in its ovens, which is a critical element in the curing of the aircraft's skin. The 175,000 square foot building is one of four facilities in southern California dedicated to the company's production of remotely piloted aircraft. The aircraft are sold to a variety of customers throughout the world.

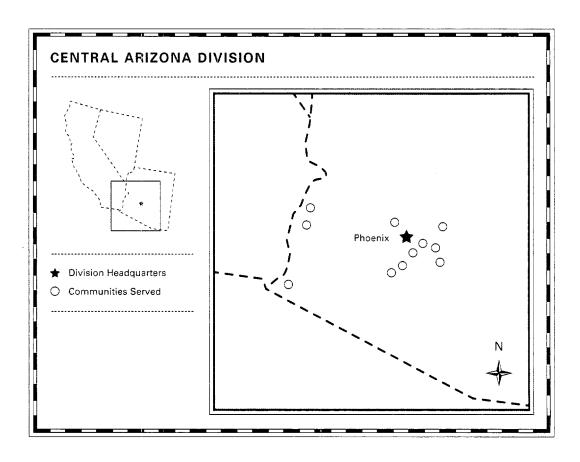
# Division Statistics

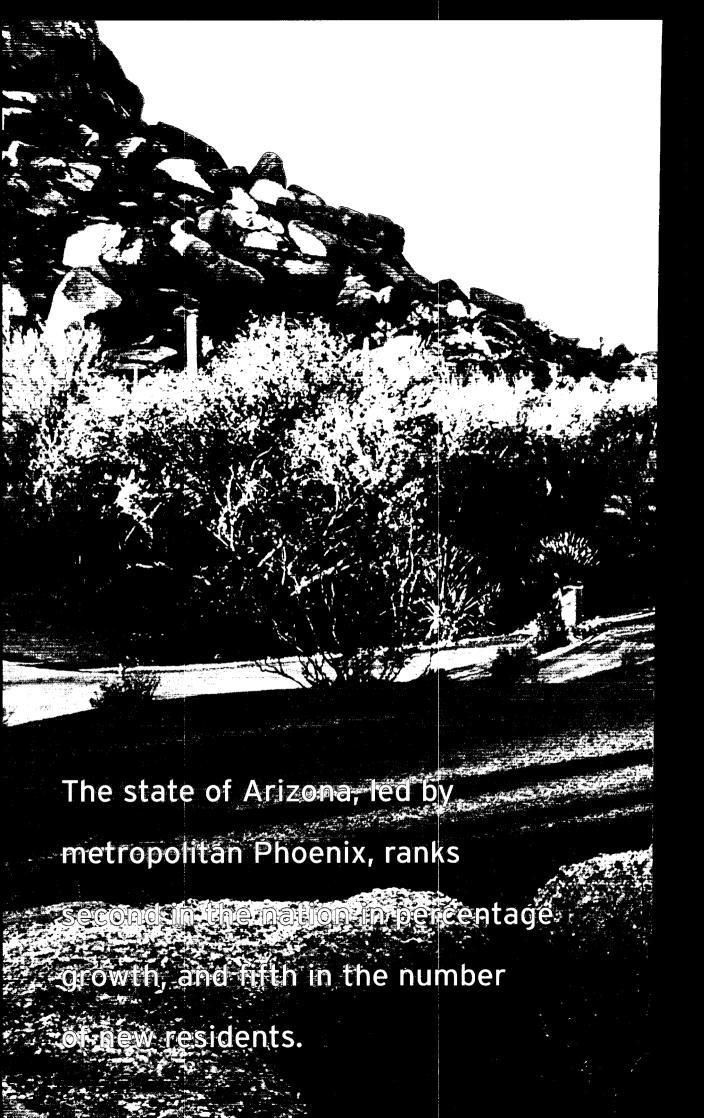
Number of customers	465,800
Customers per employee	757
New customer growth rate	<u>4</u> ,94 <u>6</u>
Customer satisfaction rating	93%
New customers	19,000



### Phoenix & Central Arizona

The Phoenix area, known as the Valley of the Sun, is the sixth largest city in the nation, with a population of 3.5 million people. Considering that every economist in Arizona predicted 2002 would be a down year, the housing industry, fed by the lowest interest rates in decades, surprised everyone by setting new records for single-family construction.







#### Jim Lowman

Senior Vice President, Central Arizona Division



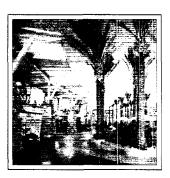
Jim Lowman, Central Arizona Division senior vice president, has brought the OOOMM PAPA to the metropolitan Phoenix area since he assumed responsibility for the Division's operations in 1989. A former tuba player himself, Lowman, a 34-year veteran of Southwest Gas, has maintained a strong affiliation with the arts, having served for several years on the board of directors of the Phoenix Symphony.

Today, under Lowman's leadership, the Division, with more than 465,000 customers, is marching towards attaining its 500,000th customer in another year or so, and maintaining its position as one of the industry leaders in growth.

# Desert Ridge Marketplace

The Desert Ridge Marketplace is anything but an average shopping mall. This entertainment venue includes retail shops, restaurants, movie theatres, and night clubs.

Southwest Gas is playing a major role in the venture's success. In addition to utilizing natural gas for conventional uses, this development has a mixture of six gas



torchiers (torches) and a massive stone fireplace nuzzled between multiple restaurants, shops and a theater. This unique

atmosphere invites guests to enjoy their evening visiting and eating under the star-filled sky.

The torchiers and fireplace alone use about 100,000 therms of natural gas a year, the equivalent of about 250 Phoenix homes.

## American Italian Pasta Company

American Italian Pasta, the largestand fastest-growing producer and marketer of dry pasta in North America, joined the Southwest Gas system in late 2002 when American Italian Pasta Company opened its fifth manufacturing facility in Tolleson, Arizona, a suburb of Phoenix. The company produces more than 3,500 items including 175 dry pasta shapes for the ingredient, foodservice, private label and branded markets, supplying well known companies such as General Mills, Sysco, Wal\*Mart, and Sam's Club with their pasta requirements.

Natural gas dryers play an important role in the manufacturing process in addition to the more traditional uses



of gas for space heating and water heating. Pasta and natural gas, mama mia!

### Bank One Ballpark

Today, the central corridor for the city of Phoenix has become one of the more popular locales in the city. One particular attraction is Bank One Ballpark, home to baseball's 2001 World Series Champions.

The ballpark, known as "BOB," has gas lines running to restaurants, clothes dryers, concession stands, boilers for showers, and even a 385-square-foot swimming pool. Gas lines also



snake underground to numerous popular eating and drinking establishments in the area to complement BOB and cater to baseball and basketball fans plus theatergoers, too.

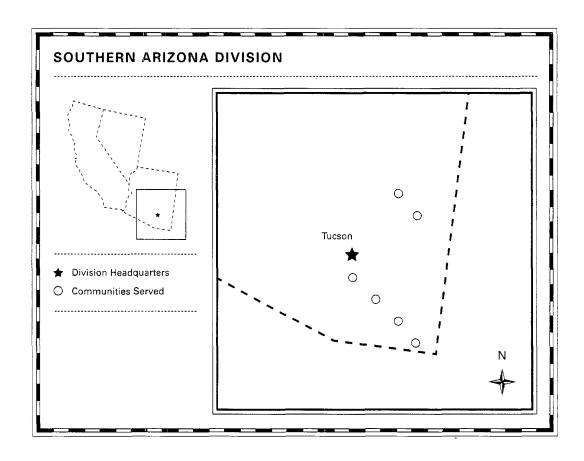
# Division Statistics

Number of customers	329,000
Customers per employee	636
New customer growth rate	2%
Customer satisfaction rating	92%
New customers	7,600



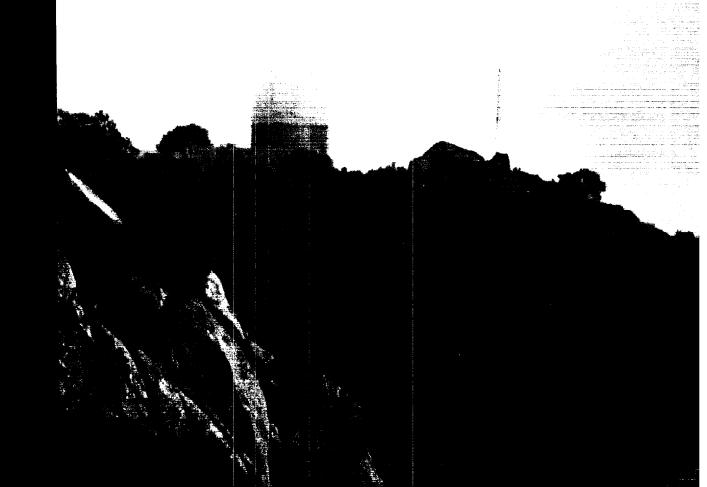
### Tucson & Southern Arizona

Today, the Division still carries the flavor of the "Old West" in communities like Bisbee and Tombstone. However, the area is increasingly becoming known for its high-tech industries. The University of Arizona in Tucson has established itself as a top education center in the United States, while agriculture and tourism are also important to an area that is as diverse ethnically as it is geographically.





The Southern Arizona Division is increasingly becoming known for its high-tech industries, especially optics and astronomy, information technology, aerospace manufacturing, and various life scence-associated technologies.



#### Chris Palacios

Vice President, Southern Arizona Division



Chris Palacios, Southern Arizona Division vice president in Tucson, is passionate about education. Since her appointment to the Arizona Board of Regents in 1999, she has been in a position to advocate education and make a difference in the lives of Arizona residents.

A 19-year veteran of Southwest, Palacios assumed responsibility for the Company's third largest division in 1997. Prior to that, she served as vice president for the Southern Nevada Division for two years and also held positions in Southwest's Central Arizona Division in Phoenix.

#### Tucson & Southern Arizona

## **Eurofresh**

The largest hydroponic greenhouse tomato producer in the United States sits in the heart of the Southern Arizona Division, east of Tucson. Eurofresh produces about 77 million pounds of cluster tomatoes per year.

The facility is the largest single glass greenhouse of its kind in the world and has grown

to become one of the Company's largest customers in the division.

Clean-burning natural gas is used to heat the hot water boilers to heat the greenhouse, and just as important, produce car-

bon dioxide. Carbon dioxide  $(CO_2)$ , a byproduct of burning gas, is so important to the growth of the tomatoes, that on some days, operators fire up the boilers just for  $CO_2$  production.

# City of Tucson

The project that makes perfect sense: electricity, cooling and heating, all from the same natural gas-powered "energy loop" system. The City of Tucson brought into service a highly efficient cogeneration plant that uses a massive natural gas-driven engine to produce the electricity needed by the city convention center's heating and cooling plant, as well as the electricity to run the city's fire and police headquarters buildings.

As a bonus, through the use of a heat exchanger, the heat from the

engine's exhaust coolant is used to drive a chiller that meets most of the cooling needs of the buildings

as well at no additional costs. The water chilled from the "cogen" waste and the hot water pro-



duced by conventional gas-powered boilers is then piped side-byside through the three complexes.

### Rancho El Dorado

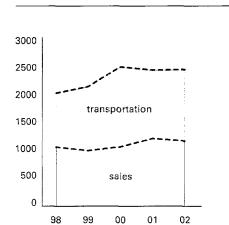
Just a few short years ago, Rancho El Dorado was pecan orchards and feed lots followed by miles and miles of desert scrub. Not anymore!

Rancho El Dorado, a massive, upscale planned community, will eventually be a town unto itself, complete with parks, lakes, a golf course, shopping mall and elementary school. The first phase of the project sold out in less than a year.

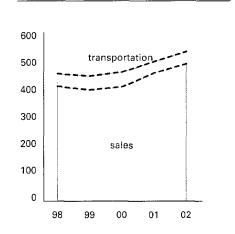
That's 1,200 homes with natural gas service to every home. Ultimately, Rancho El Dorado could have as many as



13,000 homes, and that doesn't include two adjacent projects already on the drawing board that are expected to contain another 1,000 homes each.



Throughput (in millions of therms)

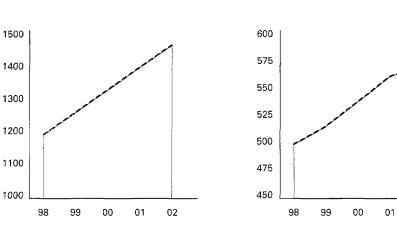


Customers per Employee

02

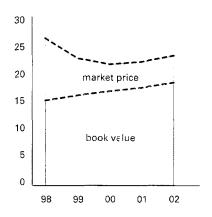
Margin (in millions of dollars)

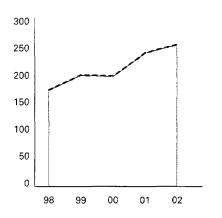
## Number of Gas Customers (in thousands)





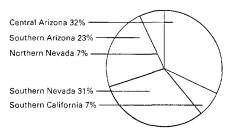
# Construction Expenditures, Gas Segment (in millions of dollars)

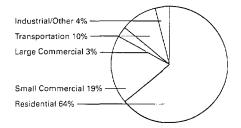




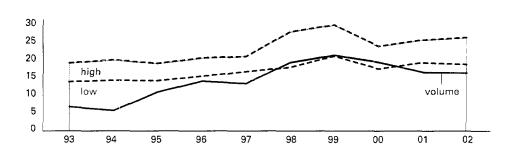
# Customers by Division (December 31, 2002)

# Margin by Customer Class





# Stock Prices & Trading Volume per Year (stock prices in dollars, volume in millions)



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### Consolidated Selected Financial Statistics

YEAR ENDED DECEMBER 31,		2002		2001		2000		1999		1998
(thousands of dollars, except per share amounts)										
Operating revenues	\$1	,320,909	\$	,396,688	\$	1,034,087	\$	936,866	\$	917,309
Operating expenses	1	,174,410	•	,262,705		905,457		805,654		763,139
Operating income	\$	146,499	\$	133,983	\$	128,630	\$	131,212	\$	154,170
Net income	\$	43,965	\$	37,156	\$	38,311	\$	39,310	\$	47,537
Total assets at year end	\$2	,377,928	\$2	2,369,612	\$2	2,232,337	\$1	,923,442	\$1	,830,694
Capitalization at year end										
Common equity	\$	596,167	\$	561,200	\$	533,467	\$	505,425	\$	476,400
Preferred securities		60,000		60,000		60,000		60,000		60,000
Long-term debt	1	,092,148		796,351		896,417		859,291		812,906
	\$1	,748,315	\$1	,417,551	\$	,489,884	\$1	,424,716	\$1	,349,306
<b>Common stock data</b> Return on average common equity		7.5%	6	6.8%	6	7.4%	6	8.0%	6	11.0%
Earnings per share	\$	1.33	\$	1.16	\$	1.22	\$	1.28	\$	1.66
Diluted earnings per share	\$	1.32	\$	1.15	\$	1.21	\$	1.27	\$	1.65
Dividends paid per share	\$	0.82	\$	0.82	\$	0.82	\$	0.82	\$	0.82
Payout ratio		629	6	719	6	679	6	649	6	49%
Book value per share at year end	\$	17.91	\$	17.27	\$	16.82	\$	16.31	\$	15.67
Market value per share at year end	\$	23.45	\$	22.35	\$	21.88	\$	23.00	\$	26.63
Market value per share to book value per										
share		1319	6	1299	6	1309	6	1419	6	170%
Common shares outstanding at year end										
(000)		33,289		32,493		31,710		30,985		30,410
Number of common shareholders at year end		22,119		23,243		24,092		22,989		24,489
Ratio of earnings to fixed charges		1.68		1.59		1.60		1.78		2.08

## **Natural Gas Operations**

YEAR ENDED DECEMBER 31,	2002	2001	2000	1999	1998
(thousands of doilars)					
Sales	\$1,069,917	\$1,149,918	\$ 816,358	\$ 740,900	\$ 753,338
Transportation	45,983	43,184	54,353	50,255	46,259
Operating revenue	1,115,900	1,193,102	870,711	791,155	799,597
Net cost of gas sold	563,379	677,547	394,711	330,031	329,849
Operating margin	552,521	515,555	476,000	461,124	469,748
Expenses					
Operations and maintenance	264,188	253,026	231,175	221,258	209,172
Depreciation and amortization	115,175	104,498	94,689	88,254	80,231
Taxes other than income taxes	34,565	32,780	29,819	27,610	31,646
Operating income	\$ 138,593	\$ 125,251	\$ 120,317	\$ 124,002	\$ 148,699
Contribution to consolidated net income	\$ 39,228	\$ 32,626	\$ 33,908	\$ 35,473	\$ 44,830
Total assets at year end	\$2,290,407	\$2,289,111	\$2,154,641	\$1,855,114	\$1,772,418
Net gas plant at year end	\$1,979,459	\$1,825,571	\$1,686,082	\$1,581,102	\$1,459,362
Construction expenditures and property					
additions	\$ 263,576	\$ 248,352	\$ 205,161	\$ 207,773	\$ 179,361
Cash flow, net From operating activities From investing activities From financing activities	\$ 281,329 (243,373)		\$ 109,872 (203,325)	\$ 165,220 (207,024)	\$ 189,465 (176,731)
Net change in cash	(49,187) \$ (11,231)	154,727 \$ 12,113	95,481 \$ 2,028	\$ (1,130)	(12,632) \$ 102
Total throughput (thousands of therms) Sales Transportation Total throughput	1,214,041 1,325,149 2,539,190	1,261,263 1,268,203 2,529,466	1,107,674 1,482,700 2,590,374	1,037,409 1,186,859 2,224,268	1,103,264 1,001,372 2,104,636
. ca. anoagapat	2,000,100	2,020,700	2,000,074	2,227,200	2,104,000
Weighted average cost of gas purchased (\$/therm)	\$ 0.38	\$ 0.55	\$ 0.42	\$ 0.28	\$ 0.27
Customers at year end	1,455,000	1,397,000	1,337,000	1,274,000	1,209,000
Employees at year end	2,546	2,507	2,491	2,482	2,429
Degree days – actual	1,912	1,963	1,938	1,928	2,321
Degree days – ten-year average	1,963	1,970	1,991	2,031	2,043

## Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion of Southwest Gas Corporation and subsidiaries (the Company) includes information related to regulated natural gas transmission and distribution activities and non-regulated activities.

The Company is comprised of two business segments: natural gas operations (Southwest or the natural gas operations segment) and construction services. Southwest is engaged in the business of purchasing, transporting, and distributing natural gas in portions of Arizona, Nevada, and California. Southwest is the largest distributor in Arizona, selling and transporting natural gas in most of central and southern Arizona, including the Phoenix and Tucson metropolitan areas. Southwest is also the largest distributor and transporter of natural gas in Nevada, serving the Las Vegas metropolitan area and northern Nevada. In addition, Southwest distributes and transports natural gas in portions of California, including the Lake Tahoe area and the high desert and mountain areas in San Bernardino County.

As of December 31, 2002, Southwest had 1,455,000 residential, commercial, industrial, and other customers, of which 812,000 customers were located in Arizona, 511,000 in Nevada, and 132,000 in California. Residential and commercial customers represented over 99 percent of the total customer base. During 2002, Southwest added 58,000 customers, a four percent increase, of which 27,000 customers were added in Arizona, 26,000 in Nevada, and 5,000 in California. Customer growth over the past three years averaged nearly five percent annually. These additions are largely attributed to population growth in the service areas. Based on current commitments from builders, customer growth is expected to approximate four percent in 2003. During 2002, 56 percent of operating margin was earned in Arizona, 36 percent in Nevada, and 8 percent in California. During this same period, Southwest earned 83 percent of operating margin from residential and small commercial customers, 7 percent from other sales customers, and 10 percent from transportation customers. These patterns are expected to continue.

Northern Pipeline Construction Co. (Northern or the construction services segment), a wholly owned subsidiary, is a full-service underground piping contractor which provides utility companies with trenching and installation, replacement, and maintenance services for energy distribution systems.

#### CAPITAL RESOURCES AND LIQUIDITY

The capital requirements and resources of the Company generally are determined independently for the natural gas operations and construction services segments. Each business activity is generally responsible for securing its own financing sources. The capital requirements and resources of the construction services segment are not material to the overall capital requirements and resources of the Company.

Southwest continues to experience significant customer growth. This growth has required significant capital outlays for new transmission and distribution plant, to keep up with consumer demand. During the three-year period ended December 31, 2002, total gas plant increased from \$2.2 billion to \$2.8 billion, or at an annual rate of eight percent. Customer growth was the primary reason for the plant increase as Southwest added 181,000 net new customers during the three-year period. Southwest expects that customer growth will approximate four percent in 2003.

During 2002, capital expenditures for the natural gas operations segment were \$264 million. Approximately 66 percent of these current-period expenditures represented new construction and the balance represented costs associated with routine replacement of existing transmission, distribution, and general plant. The percentage related to replacement costs was higher, when compared to recent years, due, in large part, to the undertaking of pipeline replacement projects and the upgrading of Company-wide computer applications. Cash flows from operating activities of Southwest (net of dividends) provided \$254 million of the required capital resources pertaining to total construction expenditures in 2002. The remainder was provided from external financing activities. Operating cash flows were favorably impacted by changes in the purchased gas adjustment (PGA) recovery rates resulting in the collection of previously deferred purchased gas costs from customers (totaling approximately \$110 million) and general rate relief.

#### Asset Purchases and Sales

In January 2002, the Company sold all of its interests in undeveloped property located in northern Arizona. The property was originally acquired as a potential site for underground natural gas storage during the gas supply shortages of the 1970s, but was never developed. The sale resulted in a one-time pre-tax gain of \$8.9 million, which was recognized in the first quarter of 2002.

In June 2002, the Company announced an agreement to purchase Black Mountain Gas Company (BMG), a gas utility serving Cave Creek and Page, Arizona. BMG has approximately 7,300 natural gas customers in a rapidly growing area north of Phoenix, Arizona. Regulatory approvals by the Arizona Corporation Commission (ACC) and the Securities and Exchange Commission (SEC) are needed to consummate the purchase, which is expected to be completed in the second quarter of 2003. The acquisition will be financed using existing credit facilities.

#### 2002 Financing Activity

In May 2002, the Company issued \$200 million in Senior Unsecured Notes, due 2012, bearing interest at 7.625%. The net proceeds from the sale of the Senior Unsecured Notes were used to redeem the \$100 million 9%% Debentures, Series F, in June 2002, and to reduce outstanding revolving credit loans.

In May 2002, the Company replaced the existing \$350 million revolving credit facility that was to expire in June 2002 with a \$125 million three-year facility and a \$125 million 364-day facility. Of the total \$250 million facility, \$100 million is designated as long-term debt. Interest rates for the new facility are calculated at either London Interbank Offering Rate (LIBOR) plus or minus a competitive margin, or the greater of the prime rate or one-half of one percent plus the Federal Funds rate.

In October 2002, the Company entered into a \$50 million commercial paper program. Any issuance under the commercial paper program would be supported by the Company's current revolving credit facility and, therefore, does not represent new borrowing capacity. Any borrowing under the commercial paper program will be designated as long-term debt. Interest rates for the new program are calculated at the then current commercial paper rate.

In March 2002, the Job Creation and Worker Assistance Act of 2002 (Act) was signed into law. This Act provides a three-year, 30 percent "bonus" tax depreciation deduction for businesses. Southwest

estimates the bonus depreciation deduction will reduce federal income taxes paid by approximately \$50 million over its three-year term, including \$40 million over the next two years (2003-2004).

#### 2003 Construction Expenditures and Financing

Southwest estimates construction expenditures during the three-year period ending December 31, 2005 will be approximately \$675 million. Of this amount, \$240 million are expected to be incurred in 2003. During the three-year period, cash flow from operating activities (net of dividends) is estimated to fund approximately 75 percent of the gas operations total construction expenditures, including the impacts of the Act. The Company expects to raise \$55 million to \$60 million from its Dividend Reinvestment and Stock Purchase Plan (DRSPP). The remaining cash requirements are expected to be provided by other external financing sources. The timing, types, and amounts of these additional external financings will be dependent on a number of factors, including conditions in the capital markets, timing and amounts of rate relief, growth levels in Southwest service areas, and earnings. These external financings may include the issuance of both debt and equity securities, bank and other short-term borrowings, and other forms of financing. Southwest has a total of \$200 million in securities registered with the SEC which are available for future financing needs.

The Company is pursuing the issuance of \$165 million of Clark County, Nevada Industrial Development Revenue Bonds (IDRBs). The net proceeds from the sale of the bonds will be used, in part, to refinance the \$30 million 7.30% 1992 Series A, due 2027 and the \$100 million 7.50% 1992 Series B, due 2032 fixed-rate IDRBs. The remainder of the proceeds will be used to finance construction expenditures in southern Nevada.

### Off Balance Sheet Arrangements and Contractual Obligations

All Company debt is recorded on its balance sheets. The Company has long-term operating leases, which are described in **Note 2 – Utility Plant** of the Notes to Consolidated Financial Statements. No debt instruments have credit triggers or other clauses that result in default if Company bond ratings are lowered by rating agencies. Certain Company debt instruments contain customary leverage, net worth and other covenants, and securities ratings covenants that, if set in motion, would increase financing costs. To date, the Company has not incurred any increased financing costs as a result of these covenants. Estimated maturities of long-term debt for the next five years are provided in **Note 6 – Long-Term Debt** of the Notes to Consolidated Financial Statements.

The Company does not currently utilize stand-alone derivative instruments for speculative purposes or for hedging and does not have foreign currency exposure. None of the Company's long-term financial instruments or other contracts are derivatives, or contain embedded derivatives with significant mark-to-market value. Southwest has fixed-price gas purchase contracts, which are considered normal purchases occurring in the ordinary course of business. These gas purchase contracts are entered into annually to mitigate market price volatility. During 2002, Southwest entered into approximately 50 fixed-price gas purchase contracts for the 2002/2003 supply portfolio period (November through October). These fixed-price gas purchase contracts were for approximately 55 million dekatherms, or approximately 50 percent, of the forecasted normal weather requirement for the 2002/2003 supply portfolio period. The purchase price for these contracts range from \$2.67 to \$4.82 per dekatherm.

The Company's pension and related benefits plans utilize various assumptions which impact the expense and funding levels of these plans. The Company is lowering the expected rate of return on plan assets assumption for these plans from 9.25% to 8.95% for 2003. The lower rate of return reflects anticipated investment returns on a long-term basis considering asset mix and historical investment returns. This change, coupled with reductions in the discount rate and salary increase assumptions, will result in a \$1.5 million increase in pension expense for 2003. In addition, pension plan funding is expected to increase from \$5.1 million in 2002 to approximately \$11.2 million in 2003. The increase is primarily due to lower-than-expected returns on plan assets during 2002.

#### Liquidity

Liquidity refers to the ability of an enterprise to generate adequate amounts of cash to meet its cash requirements. Several general factors that could significantly affect capital resources and liquidity in future years include inflation, growth in the economy, changes in income tax laws, changes in the ratemaking policies of regulatory commissions, interest rates, the level of natural gas prices, and the level of Company earnings.

The rate schedules in all of the service territories of Southwest contain PGA clauses which permit adjustments to rates as the cost of purchased gas changes. The PGA mechanism allows Southwest to change the gas cost component of the rates charged to its customers to reflect increases or decreases in the price expected to be paid to its suppliers and companies providing interstate pipeline transportation service. On an interim basis, Southwest generally defers over or under collections of gas costs to PGA balancing accounts. In addition, Southwest uses this mechanism to either refund amounts over-collected or recoup amounts under-collected as compared to the price paid for natural gas during the period since the last PGA rate change went into effect. At December 31, 2002, the combined balances in PGA accounts totaled an over-collection of \$27 million versus an under-collection of \$84 million at December 31, 2001. Recently approved PGA fillings have reduced rates in Arizona and Nevada. See **PGA Filings** for more information on these and other PGA fillings. Southwest utilizes short-term borrowings to temporarily finance under-collected PGA balances. Southwest has a total short-term borrowing capacity of \$150 million (with \$97 million available at December 31, 2002), which the Company believes is adequate to meet anticipated needs.

In Arizona, Southwest adjusts rates monthly for changes in purchased gas costs, within pre-established limits. In California, a monthly gas cost adjustment based on forecasted monthly prices is utilized. Monthly adjustments are designed to provide a more timely recovery of gas costs and to send appropriate pricing signals to customers. In Nevada, tariffs provide for annual adjustment dates for changes in purchased gas costs. In addition, Southwest may request to adjust rates more often, if conditions warrant. Filings to change rates in accordance with PGA clauses are subject to audit by state regulatory commission staffs. See **Rates and Regulatory Proceedings** for details of these filings.

PGA changes affect cash flows but have no direct impact on profit margin. In addition, since Southwest is permitted to accrue interest on PGA balances, the cost of incremental, PGA-related short-term borrowings will be offset, and there should be no material negative impact to earnings. However, gas

cost deferrals and recoveries can impact comparisons between periods of individual income statement components. These include Gas operating revenues, Net cost of gas sold, Net interest deductions and Other income (deductions).

The Company has a common stock dividend policy which states that common stock dividends will be paid at a prudent level that is within the normal dividend payout range for its respective businesses, and that the dividend will be established at a level considered sustainable in order to minimize business risk and maintain a strong capital structure throughout all economic cycles. The quarterly common stock dividend was 20.5 cents per share throughout 2002. The dividend of 20.5 cents per share has been paid quarterly since September 1994.

In August 2002, the Company registered additional shares of common stock with the SEC for issuance under both the Employees' Investment Plan and the DRSPP. The amounts of additional shares registered for each plan were 400,000 and 800,000, respectively.

#### Security Ratings

Securities ratings issued by nationally recognized ratings agencies provide a method for determining the credit worthiness of an issuer. Company debt ratings are important because long-term debt constitutes a significant portion of total capitalization. These debt ratings are a factor considered by lenders when determining the cost of debt for the Company (i.e., the better the rating, the lower the cost to borrow funds).

Since January 1997, Moody's Investors Service, Inc. (Moody's) has rated Company unsecured long-term debt at Baa2. Moody's debt ratings range from Aaa (best quality) to C (lowest quality). Moody's applies a Baa2 rating to obligations which are considered medium grade obligations (i.e., they are neither highly protected nor poorly secured).

The Company's unsecured long-term debt rating from Fitch, Inc. (Fitch) is BBB. Fitch debt ratings range from AAA (highest credit quality) to D (defaulted debt obligation). The Fitch rating of BBB indicates a credit quality that is considered prudent for investment.

The Company's unsecured long-term debt rating from Standard and Poor's Ratings Services (S&P) is BBB-. S&P debt ratings range from AAA (highest rating possible) to D (obligation is in default). The S&P rating of BBB- indicates the debt is regarded as having an adequate capacity to pay interest and repay principal.

A securities rating is not a recommendation to buy, sell, or hold a security and is subject to change or withdrawal at any time by the rating agency.

#### Inflation

Results of operations are impacted by inflation. Natural gas, labor, and construction costs are the categories most significantly impacted by inflation. Changes to cost of gas are generally recovered through PGA mechanisms and do not significantly impact net earnings. Labor is a component of the cost

of service, and construction costs are the primary component of rate base. In order to recover increased costs, and earn a fair return on rate base, general rate cases are filed by Southwest, when deemed necessary, for review and approval by regulatory authorities. Regulatory lag, that is, the time between the date increased costs are incurred and the time such increases are recovered through the ratemaking process, can impact earnings. See **Rates and Regulatory Proceedings** for a discussion of recent rate case proceedings.

#### 2003 Redemption of Shareholder Rights

In January 2003, the Company announced that the Board of Directors had undertaken a review of the Company's Amended and Restated Rights Agreement and determined to redeem the rights associated therewith. The redemption price of \$0.01 per right was paid on March 3, 2003 to shareholders of record as of February 18, 2003. As a result of this redemption, the shareholders will no longer be able to exercise such rights and, in the future, rights will no longer attach to issuances of the Company's common stock.

#### CONSOLIDATED RESULTS OF OPERATIONS

YEAR ENDED DECEMBER 31,	2002	2001	2000
(thousands of dollars, except per share amounts)			
Contribution to net income			
Natural gas operations	\$39,228	\$32,626	\$33,908
Construction services	4,737	4,530	4,403
Net income	\$43,965	\$37,156	\$38,311
Basic earnings per share			
Natural gas operations	\$ 1.19	\$ 1.02	\$ 1.08
Construction services	0.14	0.14	0.14
Consolidated	\$ 1.33	\$ 1.16	\$ 1.22

See separate discussions at **Results of Natural Gas Operations** and **Results of Construction Services**. Average shares outstanding increased by 831,000 shares between 2002 and 2001, and 751,000 shares between 2001 and 2000, primarily resulting from continuing issuances under the DRSPP.

#### **RESULTS OF NATURAL GAS OPERATIONS**

YEAR ENDED DECEMBER 31,	2002	2001	2000
(thousands of dollars)			
Gas operating revenues	\$1,115,900	\$1,193,102	\$870,711
Net cost of gas sold	563,379	677,547	394,711
Operating margin	552,521	515,555	476,000
Operations and maintenance expense	264,188	253,026	231,175
Depreciation and amortization	115,175	104,498	94,689
Taxes other than income taxes	34,565	32,780	29,819
Operating income	138,593	125,251	120,317
Other income (expense)	3,108	7,694	(1,765)
Income before interest and income taxes	141,701	132,945	118,552
Net interest deductions	78,505	78,746	68,892
Preferred securities distributions	5,475	5,475	5,475
Income tax expense	18,493	16,098	10,277
Contribution to consolidated net income	\$ 39,228	\$ 32,626	\$ 33,908

#### 2002 vs. 2001

The gas segment contribution to consolidated net income for 2002 increased \$6.6 million from 2001. Growth in operating margin was partially offset by higher operating costs and a decline in other income (expense).

Operating margin, defined as operating revenues less the cost of gas sold, increased \$37 million, or seven percent, in 2002 as compared to 2001. The increase was a result of rate relief and customer growth, partially offset by the impacts of warm weather between periods. General rate relief granted during the fourth quarter of 2001, in both Arizona and Nevada, increased operating margin by \$33 million. Southwest added 58,000 customers during the last 12 months, an increase of four percent. New customers contributed \$20 million in incremental margin. Differences in heating demand caused by weather variations between periods and conservation resulted in a \$16 million margin decrease. Warmerthan-normal temperatures were experienced during the second and fourth quarters of 2002, whereas during 2001, temperatures were relatively normal.

Operations and maintenance expense increased \$11.2 million, or four percent, reflecting general increases in labor and maintenance costs, and incremental costs associated with servicing additional customers. Uncollectible expenses in 2002 were slightly below the amounts recorded in 2001 as natural gas prices have declined, lowering average customer bills.

Depreciation expense and general taxes increased \$12.5 million, or nine percent, as a result of construction activities. Average gas plant in service increased \$207 million, or eight percent, compared to the prior year. This was attributed to the continued expansion and upgrading of the gas system to accommodate customer growth.

Other income (expense) declined \$4.6 million between years principally because of a \$5 million decrease in interest income earned on the balance of deferred purchased gas costs. Significant components of the

2002 balance, which are not expected in the future, include: an \$8.9 million gain on the sale of undeveloped property, \$4 million of net merger-related litigation costs (see Merger-related Litigation Settlements for additional information), and \$2.7 million of charges associated with the settlement of a regulatory issue in California.

Net interest deductions declined \$241,000 between years. Strong cash flows during the first half of 2002, from the recovery of previously deferred purchased gas costs and general rate relief, mitigated the amount of incremental borrowings needed to finance construction expenditures. Declining interest rates on variable-rate debt instruments were also a contributing favorable factor.

During 2002, Southwest recognized \$2.7 million of income tax benefits associated with state taxes, plant, and non-plant related items. In 2001, the resolution of state income tax issues resulted in a \$2.5 million income tax benefit.

#### 2001 vs. 2000

The gas segment contribution to consolidated net income for 2001 decreased \$1.3 million from 2000. Growth in operating margin and improvement in other income (expense) was more than offset by higher operating and financing costs.

Operating margin increased \$39.6 million, or eight percent, in 2001 as a result of customer growth, rate relief, and a return to normal weather. Southwest added 60,000 new customers during 2001. This customer growth, coupled with increased margin from electric generation and industrial customers, contributed \$30 million in incremental margin. An additional \$5.3 million of incremental margin was realized in 2001 from general rate relief. In Arizona, annualized rate relief of \$21.6 million was granted effective November 2001. The Company expected the general rate increase in April 2001. This seven-month delay resulted in unrealized operating margin of approximately \$15 million. In Nevada, annualized rate relief of \$19.4 million was granted effective December 2001. The remainder of the net change in operating margin between periods was due to weather as average temperatures during 2001 were normal versus moderately warmer-than-normal average temperatures during 2000.

Operations and maintenance expense increased \$21.9 million, or nine percent, reflecting general increases in labor and maintenance costs, higher uncollectible expenses, and incremental costs associated with servicing additional customers.

Depreciation expense and general taxes increased \$12.8 million, or ten percent, as a result of construction activities. Average gas plant in service increased \$180 million, or eight percent, compared to the prior year. This was attributed to the continued expansion and upgrading of the gas system to accommodate customer growth.

Other income (expense) improved \$9.5 million in 2001, primarily as a result of increased interest income of \$5.9 million on PGA balances and a \$3 million pretax gain on the sale of certain assets.

Net interest deductions increased \$9.9 million, or 14 percent, as the Company financed both the new construction necessary to keep up with customer growth, and unrecovered purchased gas costs.

During 2001, Southwest recognized \$2.5 million of income tax benefits associated with the resolution of state income tax issues. During 2000, Southwest recognized \$6 million of income tax benefits associated with the favorable resolution of certain federal income tax issues and the statutory closure of open federal tax years. The 2001 effective income tax rate for the gas operations segment was 33 percent.

#### RATES AND REGULATORY PROCEEDINGS

Arizona General Rate Case. In May 2000, Southwest last filed a general rate application with the ACC for its Arizona rate jurisdiction. The ACC authorized Southwest to increase rates by \$21.6 million, or five percent, annually, effective November 2001. Approximately \$16.8 million of the increase was reflected in 2002 operating margin. Currently, Southwest has no plans to file a general rate case during 2003.

Nevada General Rate Cases. In July 2001, Southwest filed general rate applications with the Public Utilities Commission of Nevada (PUCN) for its southern Nevada and northern Nevada rate jurisdictions. In November 2001, Southwest received approval from the PUCN to increase rates by \$13.5 million, or five percent, annually in southern Nevada and \$5.9 million, or five percent, annually in northern Nevada effective December 2001. In January 2002, the PUCN settled several open issues in the case regarding rate design. Changes included increasing the residential basic service charge by \$2.00 per month in both jurisdictions, which should improve revenue stability in Nevada. The changes were effective February 2002 and did not impact the amount of rate relief granted. Overall, approximately \$16 million of the increase was reflected in 2002 operating margin. Southwest has no current plans to file a general rate case in 2003.

California General Rate Cases. In February 2002, Southwest filed general rate applications with the California Public Utilities Commission (CPUC) for its northern and southern California jurisdictions. The applications sought annual increases over a five-year rate case cycle with a cumulative total of \$6.3 million in northern California and \$17.2 million in southern California.

In July 2002, the Office of Ratepayer Advocates (ORA) filed testimony in the rate case recommending significant reductions to the rate increases sought by Southwest. The ORA did concur with the majority of the Southwest rate design proposals including a margin tracking mechanism to mitigate weather-related and other usage variations. At the hearing that was held in August 2002, Southwest modified its proposal from a five-year to a three-year rate case cycle and accordingly reduced its cumulative request to \$4.8 million in northern California and \$10.7 million in southern California. For 2003, the amounts requested were reduced to \$2.6 million in northern California and \$5.7 million in southern California. A decision is expected during the summer of 2003, with rates to become effective in the second half of 2003. The last general rate increases received in California were January 1998 in northern California and January 1995 in southern California.

*FERC Jurisdiction.* In July 1996, Paiute Pipeline Company, a wholly owned subsidiary of the Company, filed its most recent general rate case with the Federal Energy Regulatory Commission (FERC). The FERC authorized a general rate increase effective January 1997. Currently, Paiute has no plans to file a general rate case during 2003.

#### **PGA FILINGS**

Arizona PGA Filings. In Arizona, Southwest adjusts rates monthly for changes in purchased gas costs, within pre-established limits. In January 2002, Southwest filed an advice letter with the ACC to eliminate a temporary rate adjustment surcharge, which was otherwise set to expire at the end of the second quarter of 2002. This action was taken in recognition of moderating gas costs and projections of PGA balancing account activity. The filing was approved effective February 2002 and reduces revenues by \$31.9 million annually.

In October 2002, Southwest submitted a PGA filing to the ACC to reduce rates based on an over-collected PGA balance at August 2002 of \$18.8 million. The ACC approved the rate reduction as filed with new rates effective November 2002. At December 31, 2002, Southwest had an over-recovered PGA balance of \$24 million.

Nevada PGA Filings. In December 2001, Southwest submitted an out-of-cycle PGA filing to the PUCN for a \$29.2 million decrease for southern Nevada customers. In January 2002, an additional decrease of \$13.9 million was requested. The total of the two filings, \$43.1 million, was agreed to in a settlement among all parties and approved by the PUCN effective February 2002. The filings were made in advance of the scheduled annual date to allow customers to receive the benefit of decreases experienced in natural gas costs. In June 2002, Southwest filed its annual PGA, which requested no change in effective rates for either the southern or northern Nevada rate jurisdiction. However, subsequent to the filing, natural gas prices declined further, and in October 2002, through an all-party stipulation, Southwest agreed to decreases in PGA rates. The PUCN approved annual decreases of \$13.5 million, or 14 percent, in northern Nevada and \$8.7 million, or 4 percent, in southern Nevada. The new rates became effective in November 2002. At December 31, 2002, Southwest had an over-recovered balance of \$21.9 million in its southern jurisdiction and an under-recovered balance of \$8.3 million in its northern jurisdiction.

California PGA Filings. In California, Southwest is authorized to change the cost of gas included in sales rates each month to reflect the projected cost of gas for the current month. The treatment of monthly over/under-recoveries of gas costs varies by magnitude. Small amounts may be included in the following month's estimated cost of gas for immediate recovery/refund. Large amounts may be deferred to the PGA account to be amortized over longer periods to avoid excessive fluctuation in prices. At December 31, 2002, Southwest had under-recovered PGA balances related to California jurisdictions of \$10.9 million.

California Order Instituting Investigation (OII). In June 2001, the CPUC ordered an investigation into the reasonableness of Southwest natural gas procurement practices and costs from June 1999 through May 2001, and related measures taken to minimize gas costs beyond May 2001. During the third quarter of 2001, Southwest filed a detailed report and testimony with the CPUC on these matters for both its northern and southern California service territories. The OII resulted from complaints by southern California customers about the size of monthly PGA rate increases that were necessary due to the unusually high cost of natural gas during the winter of 2000-2001. In regards to the southern California jurisdiction, the ORA and County of San Bernardino recommended disallowances of \$7.3 million and \$11.7 million, respectively. No issues were raised related to the northern California rate jurisdiction. The

proposed disallowances were based solely on decisions by Southwest related to the level of gas held in storage during the winter of 2000-2001. Hearings were held in January 2002. Southwest defended its decisions related to storage, based on testimony which demonstrated that injecting additional volumes of natural gas into storage during the 2000 injection season (April through September) could not be economically justified based on market conditions and price forecasts that existed at the time decisions were made.

During May 2002, the Administrative Law Judge issued a proposed decision and the Presiding Commissioner issued an alternate decision (AD) related to this matter. The proposed decision recommended that Southwest be disallowed \$3.2 million, while the AD recommended a \$5.8 million disallowance. The \$3.2 million proposed decision contained calculation errors which, when corrected, reduced the proposed decision to \$2.7 million. Both draft decisions concluded that Southwest should have had a higher gas storage inventory level than it had going into the winter of 2000-2001.

During July 2002, a second AD was drafted by another Commissioner, recommending a disallowance of nearly \$1.5 million. An estimated \$1.5 million liability was recognized in the Company's second quarter 2002 financial statements based on management's belief that a disallowance would be ordered. In August 2002, the CPUC issued a final order which disallowed \$2.7 million of gas costs. Based on the CPUC decision, an additional \$1.2 million liability was recognized in the Company's third quarter 2002 financial statements. The CPUC ordered the \$2.7 million be returned to customers through bill credits, which began in November 2002, based on each customer's usage during the five month period from November 2000 through March 2001.

#### OTHER FILINGS

Since November 1999, the FERC has been examining capacity allocation issues on the El Paso system in several proceedings. During that time, the demand for natural gas on the El Paso system has risen primarily due to increased electric power generation fuel needs and market area growth. As a result, shippers have been increasingly receiving reductions in the quantities of gas that they have been nominating for transportation each day. Many of the contract demand shippers have argued that the growth in the full requirements shippers' volumes, coupled with El Paso's failure to expand its system, have impaired their ability to receive all of the service to which they are entitled.

In May 2002, the FERC issued an order requiring that full requirements service be terminated as of November 2002. The order stated that full requirements transportation service agreements were to be converted to contract demand-type service agreements, and full requirements customers were to have an opportunity to negotiate an allocation of the system capacity determined by El Paso to be in excess of the capacity needed to fully serve the contract demand shippers. If the customers failed to agree upon an allocation, then the FERC would establish an allocation methodology for the customers. Following the order, various parties including Southwest submitted comments to the FERC seeking clarification or petitioning for rehearing.

In September 2002, the FERC issued an order on clarification of the May 2002 order. Among other things, the FERC determined that the full requirements customers had not agreed upon an allocation of capacity and, therefore, the FERC established a methodology to allocate capacity among the full requirements customers. In addition, the FERC postponed the conversion of full requirements service agreements to contract demand-type service agreements until May 2003. Because the proceeding is still ongoing, further modifications to previous orders as well as additional rulings may occur.

Management believes that it is difficult to predict the ultimate outcome of the proceedings or the impact of the FERC action on Southwest. However, by delaying the effective date of the order, Arizona had sufficient capacity during the winter of 2002-2003. Management also expects that sufficient capacity will be available to Southwest in the future, but additional costs may be incurred to acquire such capacity. It is anticipated that any additional costs will be collected from customers, principally through the PGA mechanism.

#### **RESULTS OF CONSTRUCTION SERVICES**

Year Ended December 31,	2002	2001	2000
(thousands of dollars)			
Construction revenues	\$205,009	\$203,586	\$163,376
Cost of construction	191,561	189,429	150,678
Gross profit	13,448	14,157	12,698
General and administrative expenses	5,542	5,026	3,986
Operating income	7,906	9,131	8,712
Other income (expense)	1,221	871	821
Income before interest and income taxes	9,127	10,002	9,533
Interest expense	1,466	1,985	1,779
Income tax expense	2,924	3,487	3,351
Contribution to consolidated net income	\$ 4,737	\$ 4,530	\$ 4,403

#### 2002 vs. 2001

The 2002 contribution to consolidated net income from construction services increased \$207,000 from the prior year. The increase was primarily due to a decline in Income tax expense and an increase in Other income. Revenues remained relatively constant, while the gross profit margin percentage decreased slightly.

Gross profit decreased \$709,000 because of the absorption of significant increases in insurance costs. Gross profit is expected to increase in 2003. Other income in 2001 and 2000 included \$400,000 of goodwill amortization that was not included in 2002 due to the adoption of a new accounting pronouncement. General and administrative expenses increased by \$516,000 due to increased labor costs and additional depreciation related to a new computer system. Interest expense declined as a result of the refinancing of long-term debt to take advantage of lower interest rates. Income tax expense decreased largely as a result of a \$274,000 tax credit in the state of Arizona.

#### 2001 vs. 2000

The 2001 contribution to consolidated net income from construction services increased \$127,000 from the prior year. The increase was principally due to higher revenues that resulted from obtaining additional work. Revenues increased 25 percent, while the gross profit margin percentage decreased slightly. Gross profit increased \$1.5 million.

General and administrative expenses, as a percent of revenue, remained relatively constant as did interest expense.

#### RECENTLY ISSUED ACCOUNTING PRONOUNCEMENTS

In June 2001, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 143, "Accounting for Asset Retirement Obligations," which is effective for fiscal years beginning after June 15, 2002. The Company adopted the provisions of SFAS No. 143 on January 1, 2003. SFAS No. 143 establishes accounting standards for recognition and measurement of liabilities for asset retirement obligations and the associated asset retirement costs.

SFAS No. 143 applies to legal obligations associated with the retirement of tangible long-lived assets that result from the acquisition, construction, development, or normal operation of long-lived assets. For purposes of SFAS No. 143, legal obligations are defined as obligations that a party is required to settle as a result of an existing or enacted law, statute, ordinance, written or oral contract, or by legal construction of a contract under the doctrine of promissory estoppel. SFAS No. 143 requires that all asset retirement obligations within the scope of the standard be recognized when a reasonable estimate of the fair value can be made. One of the key factors in determining the fair value is the length of time until settlement of the obligation. If the length of time until settlement is not determinable, the asset retirement obligation is not reasonably estimable and no liability can be established.

In accordance with regulatory requirements, Southwest currently accrues for retirement obligations (whether legal or due to deterioration) ratably over the estimated useful life of long-lived assets as a component of depreciation expense. Examples of retirement obligations include such costs as capping and purging gas lines, abandoning in place, or otherwise removing plant from service. These future costs of retirement obligations are included in Southwest's depreciation rates so that current accounting periods reflect a proportional share of the ultimate retirement cost at the end of the property service life.

The transmission, distribution, and compression facilities of Southwest are of a perpetual nature. Substantially all gas main and service lines are constructed across property owned by others under easements and rights-of-way grants obtained from the record owners thereof, on streets and grounds of municipalities under authority conferred by franchises or otherwise, or on public highways or public lands under authority of various federal and state statutes. None of the numerous county and municipal franchises are exclusive and some are of a limited duration.

Southwest has determined that it has limited legal obligations related to retirement costs for portions of its system that are subject to the limited-duration easements and rights-of-way agreements. However, Southwest has traditionally been able to renew its easements and rights-of-way without having to retire,

abandon, or remove facilities, and anticipates no serious difficulties in obtaining future renewals. In addition, certain franchises and provisions of federal and state statutes for abandonment of facilities impose removal obligations. Southwest has the intent and the ability to operate such facilities indefinitely (other than for replacements due to ordinary deterioration). As a result, the length of time until settlement of the asset retirement obligation is unknown. Therefore, the future obligation cannot be reasonably estimated, resulting in no liability being established.

In April 2002, the FASB issued SFAS No. 145, "Rescission of FASB Statements No. 4, 44, and 64, Amendment of FASB Statement No. 13, and Technical Corrections." SFAS No. 145 rescinds SFAS No. 4, "Reporting Gains and Losses from Extinguishment of Debt," and an amendment of that Statement, SFAS No. 64, "Extinguishments of Debt Made to Satisfy Sinking-Fund Requirements." The rescission of SFAS Nos. 4 and 64 was effective for fiscal years beginning after May 15, 2002. All other provisions of SFAS No. 145 were effective for transactions entered into, or financial statements issued, after May 15, 2002. The standard was adopted without impact to the financial position or results of operations of the Company.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS No. 146 requires that a liability be recognized at fair value for a cost associated with an exit or disposal activity when the liability is incurred. Exit or disposal activities include a sale or termination of a line of business, the closure of business activities in a particular location, the relocation of business activities from one location to another, changes in management structure, and a fundamental reorganization that affects the nature and focus of operations. The provisions of SFAS No. 146 are effective for exit or disposal activities that were initiated after December 31, 2002, with early application encouraged. SFAS No. 146 was adopted with no material effect on the financial position or results of operations of the Company.

In November 2002, the FASB issued Interpretation (FIN) No. 45 "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others – an Interpretation of FASB Statements No. 5, 57, and 107 and rescission of FASB Interpretation No. 34." FIN No. 45 clarifies disclosures that a guarantor is required to include in its financial statements. FIN No. 45 also clarifies that a guarantor is required to recognize, at the inception of a guarantee, a liability for the obligations it has undertaken in issuing the guarantee. The initial recognition and initial measurement provisions of FIN No. 45 are applicable on a prospective basis to guarantees issued or modified after December 31, 2002, irrespective of the guarantor's fiscal year end. The disclosure requirements in FIN No. 45 are effective for financial statements of interim or annual periods ending after December 15, 2002. FIN No. 45 was adopted without impact to the financial position or results of operations of the Company.

In January 2003, the FASB issued FIN No. 46 "Consolidation of Variable Interest Entities – an Interpretation of ARB No. 51." This Interpretation of Accounting Research Bulletin No. 51 "Consolidated Financial Statements", addresses consolidation by business enterprises of variable interest entities. FIN No. 46 explains how to identify variable interest entities and how an enterprise assesses its interests in a variable interest entity to decide whether to consolidate that entity. FIN No. 46 applies immediately to variable interest entities created after January 31, 2003, and to variable interest entities in which an

enterprise obtains an interest after that date. FIN No. 46 was adopted without impact to the financial position or results of operations of the Company.

#### MERGER-RELATED LITIGATION SETTLEMENTS

Litigation related to the now terminated acquisition of the Company by ONEOK, Inc. (ONEOK) and the rejection of competing offers from Southern Union Company (Southern Union) was resolved during 2002. In August 2002, the Company reached final settlements with both Southern Union and ONEOK related to this litigation. The Company paid Southern Union \$17.5 million to resolve all remaining Southern Union claims against the Company and its officers. ONEOK paid the Company \$3 million to resolve all claims between the Company and ONEOK. The net after-tax impact of the settlements was a \$9 million charge and was reflected in the second quarter 2002 financial statements. The Company and one of its insurance providers were in dispute over whether the insurance coverage applied to the Southern Union settlement and related litigation defense costs. Because of the dispute, the Company did not recognize any benefit for potential insurance recoveries related to the Southern Union settlement in the second quarter.

In December 2002, the Company negotiated a \$16.25 million settlement with the insurance provider related to the coverage dispute. Income from the settlement was recognized in the fourth quarter of 2002 and amounted to \$9 million after-tax.

#### **APPLICATION OF CRITICAL ACCOUNTING POLICIES**

A critical accounting policy is one which is very important to the portrayal of the financial condition and results of a company, and requires the most difficult, subjective, or complex judgments of management. The need to make estimates about the effect of items that are uncertain is what makes these judgments difficult, subjective, and/or complex. Management makes subjective judgments about the accounting and regulatory treatment of many items. The following are examples of accounting policies that are critical to the financial statements of the Company. For more information regarding the significant accounting policies of the Company, see **Note 1 – Summary of Significant Accounting Policies**.

- Natural gas operations are subject to the regulation of the Arizona Corporation Commission, the Public Utilities Commission of Nevada, the California Public Utilities Commission, and the Federal Energy Regulatory Commission. The accounting policies of the Company conform to generally accepted accounting principles applicable to rate-regulated enterprises (including SFAS No. 71 "Accounting for the Effects of Certain Types of Regulation") and reflect the effects of the ratemaking process. As such, the Company is allowed to defer as regulatory assets, costs that otherwise would be expensed if it is probable that future recovery from customers will occur. If rate recovery is no longer probable, due to competition or the actions of regulators, the Company is required to write-off the related regulatory asset. Refer to Note 4 Regulatory Assets and Liabilities for a list of regulatory assets.
- The income tax calculations of the Company require estimates due to regulatory differences between the multiple states in which the Company operates, and future tax rate changes. The Company uses the asset and liability method of accounting for income taxes. Under the asset and liability method, deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and

their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. A change in the regulatory treatment, or significant changes in tax-related estimates, assumptions, or enacted tax rates could have a material impact on the financial position and results of operations of the Company.

Depreciation is computed at composite rates considered sufficient to amortize costs over the estimated remaining lives of assets, and includes adjustments for the cost of removal, and salvage value.
 Depreciation studies are performed periodically and prospective changes in rates are estimated to make up for past differences. These studies are reviewed and approved by the appropriate regulatory agency.
 Changes in estimates of depreciable lives or changes in depreciation rates mandated by regulations could affect the results of operations of the Company in periods subsequent to the change.

Management believes that regulation and the effects of regulatory accounting have the most significant impact on the financial statements. When Southwest files rate cases, capital assets, costs and gas purchasing practices are subject to review, and disallowances can occur. Regulatory disallowances in the past have not been frequent but have on occasion been significant to the operating results of the Company.

#### FORWARD-LOOKING STATEMENTS

This annual report contains statements which constitute "forward-looking statements" within the meaning of the Securities Litigation Reform Act of 1995 (Reform Act). All such forward-looking statements are intended to be subject to the safe harbor protection provided by the Reform Act. A number of important factors affecting the business and financial results of the Company could cause actual results to differ materially from those stated in the forward-looking statements. These factors include, but are not limited to, the impact of weather variations on customer usage, customer growth rates, natural gas prices, the effects of regulation/deregulation, the timing and amount of rate relief, changes in gas procurement practices, changes in capital requirements and funding, the impact of conditions in the capital markets on financing costs, acquisitions, and competition. For additional information on the risks associated with the Company's business see, Item 1. Business-Company Risk Factors in the Company's Annual Report on Form 10-K for the year ended December 31, 2002.

#### COMMON STOCK PRICE AND DIVIDEND INFORMATION

		2002		2001	Divider	nds Paid
	High	Low	High	Low	2002	2001
First Quarter	\$25.35	\$21.80	\$22.60	\$19.81	\$0.205	\$0.205
Second Quarter	24.99	22.60	24.29	20.18	0.205	0.205
Third Quarter	24.75	18.10	24.38	18.85	0.205	0.205
Fourth Quarter	23.63	19.82	23.00	20.50	0.205	0.205
					\$0.820	\$0.820

The principal markets on which the common stock of the Company is traded are the New York Stock Exchange and the Pacific Stock Exchange. At March 10, 2003, there were 21,974 holders of record of common stock and the market price of the common stock was \$19.60.

### Consolidated Balance Sheets

	D	December 31		
	2002	2001		
(thousands of dollars)				
ASSETS				
Utility plant:				
Gas plant	\$2,779,960	\$2,561,937		
Less: accumulated depreciation	(869,908)	(789,751)		
Acquisition adjustments, net	2,714	2,894		
Construction work in progress	66,693	50,491		
Net utility plant (Note 2)	1,979,459	1,825,571		
Other property and investments	87,391	92,511		
Current assets:				
Cash and cash equivalents	19,392	32,486		
Accounts receivable, net of allowances (Note 3)	130,695	155,382		
Accrued utility revenue	65,073	63,773		
Income taxes receivable, net	~	26,697		
Deferred income taxes (Note 10)	3,084	-		
Deferred purchased gas costs (Note 4)		83,501		
Prepaids and other current assets (Note 4)	43,524	38,310		
Total current assets	261,768	400,149		
Deferred charges and other assets (Note 4)	49,310	51,381		
Total assets	\$2,377,928	\$2,369,612		

	D	ecember 31,
	2002	2001
(thousands of dollars, except par value)		
CAPITALIZATION AND LIABILITIES		
Capitalization:		
Common stock, \$1 par (authorized – 45,000,000 shares; issued and outstanding –		
33,289,015 and 32,492,832 shares)	\$ 34,919	\$ 34,123
Additional paid-in capital	487,788	470,410
Retained earnings	73,460	56,667
Total equity	596,167	561,200
Mandatorily redeemable preferred securities due 2025 (Note 5)	60,000	60,000
Long-term debt, less current maturities (Note 6)	1,092,148	796,351
Total capitalization	1,748,315	1,417,551
Commitments and contingencies (Note 8)		
Current liabilities:		
Current maturities of long-term debt (Note 6)	8,705	307,641
Short-term debt (Note 7)	53,000	93,000
Accounts payable	88,309	109,167
Customer deposits	34,313	30,288
Income taxes payable, net	10,969	-
Accrued general taxes	28,400	32,069
Accrued interest	21,137	20,423
Deferred income taxes (Note 10)	-	24,154
Deferred purchased gas costs (Note 4)	26,718	
Other current liabilities	41,630	36,299
Total current liabilities	313,181	653,041
Deferred income taxes and other credits:		
Deferred income taxes and investment tax credits (Note 10)	229.358	217,804
Other deferred credits (Note 4)	229,336 87,074	81,216
Total deferred income taxes and other credits	316,432	299,020
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## Consolidated Statements of Income

		Year Ended December 3'					
	2002		2001		2000		
(in thousands, except per share amounts)							
Operating revenues:							
Gas operating revenues	\$1,115,900	\$	1,193,102	\$	870,711		
Construction revenues	205,009		203,586		163,376		
Total operating revenues	1,320,909		1,396,688	1	,034,087		
Operating expenses:							
Net cost of gas sold	563,379		677,547		394,711		
Operations and maintenance	264,188		253,026		231,175		
Depreciation and amortization	130,210		118,448		106,640		
Taxes other than income taxes	34,565		32,780		29,819		
Construction expenses	182,068		180,904		143,112		
Total operating expenses	1,174,410		1,262,705		905,457		
Operating income	146,499		133,983		128,630		
Other income and (expenses):							
Net interest deductions	(79,971	)	(80,731)		(70,671)		
Preferred securities distributions (Note 5)	(5,475	)	(5,475)		(5,475)		
Other income (deductions)	4,329		8,964		(545)		
Total other income and (expenses)	(81,117	)	(77,242)		(76,691)		
Income before income taxes	65,382		56,741		51,939		
Income tax expense (Note 10)	21,417		19,585		13,628		
Net income	\$ 43,965	\$	37,156	\$	38,311		
Basic earnings per share (Note 12)	\$ 1.33	\$	1.16	\$	1.22		
Diluted earnings per share (Note 12)	\$ 1.32	\$	1.15	\$	1.21		
Average number of common shares outstanding	32,953		32,122		31,371		
Average shares outstanding (assuming dilution)	33,233		32,398		31,575		

### Consolidated Statements of Cash Flows

	Year Ended December 3			
	2002	2001	2000	
(thousands of dollars)				
CASH FLOW FROM OPERATING ACTIVITIES:				
Net income	\$ 43,965	\$ 37,156	\$ 38,311	
Adjustments to reconcile net income to net cash provided by				
operating activities:				
Depreciation and amortization	130,210	118,448	106,640	
Deferred income taxes	(15,684)	(11,175)	80,836	
Changes in current assets and liabilities:				
Accounts receivable, net of allowances	24,687	(19,773)	(47,133	
Accrued utility revenue	(1,300)	(5,900)	(1,500	
Deferred purchased gas costs	110,219	8,563	(83,013	
Accounts payable	(20,858)	(85,512)	130,432	
Accrued taxes	33,997	18,766	(54,005	
Other current assets and liabilities	4,763	34,051	(44,917	
Other	(11,525)	28,128	(344	
Net cash provided by operating activities	298,474	122,752	125,307	
CASH FLOW FROM INVESTING ACTIVITIES:				
Construction expenditures and property additions	(282,851)	(265,580)	(223,240	
Other	23,985	4,318	3,923	
Net cash used in investing activities	(258,866)	(261,262)	(219,317	
CASH FLOW FROM FINANCING ACTIVITIES:				
Issuance of common stock, net	18,174	17,061	15.595	
Dividends paid	(27,009)	(26,323)	(25,715	
Issuance of long-term debt, net	206,161	213,026	45,101	
Retirement of long-term debt, net	(210,028)	(14,723)	(8,142	
Change in short-term debt	(40,000)	(38,000)	70,000	
Net cash provided by (used in) financing activities	(52,702)	151,041	96,839	
Change in cash and cash equivalents	(13,094)	12,531	2,829	
Cash at beginning of period	32,486	19,955	17,126	
Cash at end of period	\$ 19,392	\$ 32,486	\$ 19,955	
Supplemental information:	Ψ 10,002	₩ 02,400	Ψ (0,000	
Interest paid, net of amounts capitalized	\$ 76,867	\$ 74,032	\$ 67.638	
	<del></del>	<u> </u>		
Income taxes paid (received), net	\$ 1,797	\$ 13,186	\$ (13,417	

## Consolidated Statements of Stockholders' Equity

	Comn	Common Stock					
	Shares	Amount	Paid-in Capital	Retained Earnings	Total		
(in thousands, except per share amounts)							
DECEMBER 31, 1999	30,985	\$32,615	\$439,262	\$ 33,548	\$505,425		
Common stock issuances	725	725	14,870		15,595		
Net income				38,311	38,311		
Dividends declared							
Common: \$0.82 per share				(25,864)	(25,864)		
DECEMBER 31, 2000	31,710	33,340	454,132	45,995	533,467		
Common stock issuances	783	783	16,278		17,061		
Net income				37,156	37,156		
Dividends declared							
Common: \$0.82 per share				(26,484)	(26,484)		
DECEMBER 31, 2001	32,493	34,123	470,410	56,667	561,200		
Common stock issuances	796	796	17,378		18,174		
Net income				43,965	43,965		
Dividends declared							
Common: \$0.82 per share				(27,172)	(27,172)		
DECEMBER 31, 2002	33,289*	\$34,919	\$487,788	\$ 73,460	\$596,167		

<sup>\*</sup> At December 31, 2002, 2.2 million common shares were registered and available for issuance under provisions of the Employee Investment Plan, the Stock Incentive Plan, and the Dividend Reinvestment and Stock Purchase Plan.

#### Notes to Consolidated Financial Statements

## NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations. Southwest Gas Corporation (the Company) is comprised of two segments: natural gas operations (Southwest or the natural gas operations segment) and construction services. Southwest purchases, transports, and distributes natural gas to customers in portions of Arizona, Nevada, and California. The public utility rates, practices, facilities, and service territories of Southwest are subject to regulatory oversight. The timing and amount of rate relief can materially impact results of operations. Natural gas sales are seasonal, peaking during the winter months. Variability in weather from normal temperatures can materially impact results of operations. Natural gas purchases and the timing of related recoveries can materially impact liquidity. Northern Pipeline Construction Co. (Northern or the construction services segment), a wholly owned subsidiary, is a full-service underground piping contractor which provides utility companies with trenching and installation, replacement, and maintenance services for energy distribution systems.

Basis of Presentation. The Company follows generally accepted accounting principles (GAAP) in accounting for all of its businesses. Accounting for the natural gas utility operations conforms with GAAP as applied to regulated companies and as prescribed by federal agencies and the commissions of the various states in which the utility operates. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Consolidation. The accompanying financial statements are presented on a consolidated basis and include the accounts of Southwest Gas Corporation and all subsidiaries. All significant intercompany balances and transactions have been eliminated with the exception of transactions between Southwest and Northern in accordance with Statement of Financial Accounting Standards (SFAS) No. 71, "Accounting for the Effects of Certain Types of Regulation."

Net Utility Plant. Net utility plant includes gas plant at original cost, less the accumulated provision for depreciation and amortization, plus the unamortized balance of acquisition adjustments. Original cost includes contracted services, material, payroll and related costs such as taxes and benefits, general and administrative expenses, and an allowance for funds used during construction less contributions in aid of construction.

Deferred Purchased Gas Costs. The various regulatory commissions have established procedures to enable Southwest to adjust its billing rates for changes in the cost of gas purchased. The difference between the current cost of gas purchased and the cost of gas recovered in billed rates is deferred. Generally, these deferred amounts are recovered or refunded within one year.

*Income Taxes.* The Company uses the asset and liability method of accounting for income taxes. Under the asset and liability method, deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using

enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in the period that includes the enactment date.

For regulatory and financial reporting purposes, investment tax credits (ITC) related to gas utility operations are deferred and amortized over the life of related fixed assets.

Gas Operating Revenues. Revenues are recorded when customers are billed. Customer billings are based on monthly meter reads and are calculated in accordance with applicable tariffs. Southwest also recognizes accrued utility revenues for the estimated amount of services rendered between the meter-reading dates in a particular month and the end of such month.

Construction Revenues. The majority of the Northern contracts are performed under unit price contracts. These contracts state prices per unit of installation. Revenues are recorded as installations are completed. Fixed-price contracts use the percentage-of-completion method of accounting and, therefore, take into account the cost, estimated earnings, and revenue to date on contracts not yet completed. The amount of revenue recognized is based on costs expended to date relative to anticipated final contract costs. Revisions in estimates of costs and earnings during the course of the work are reflected in the accounting period in which the facts requiring revision become known. If a loss on a contract becomes known or is anticipated, the entire amount of the estimated ultimate loss is recognized at that time in the financial statements.

Depreciation and Amortization. Utility plant depreciation is computed on the straight-line remaining life method at composite rates considered sufficient to amortize costs over estimated service lives, including components which adjust for salvage value and removal costs, as approved by the appropriate regulatory agency. When plant is retired from service, the original cost of plant, including cost of removal, less salvage, is charged to the accumulated provision for depreciation. Acquisition adjustments are amortized, as ordered by regulators, over periods which approximate the remaining estimated life of the acquired properties. Costs related to refunding utility debt and debt issuance expenses are deferred and amortized over the weighted-average lives of the new issues. Other regulatory assets, when appropriate, are amortized over time periods authorized by regulators. Nonutility property and equipment are depreciated on a straight-line method based on the estimated useful lives of the related assets. Goodwill amortization for each of the years 2000 and 2001 was \$400,000. Pursuant to SFAS No. 142, "Goodwill and Other Intangible Assets," goodwill amortization was eliminated as of January 2002.

Allowance for Funds Used During Construction (AFUDC). AFUDC represents the cost of both debt and equity funds used to finance utility construction. AFUDC is capitalized as part of the cost of utility plant. The Company capitalized \$3.1 million in 2002, \$2.5 million in 2001, and \$1.6 million in 2000 of AFUDC related to natural gas utility operations. The debt portion of AFUDC is reported in the consolidated statements of income as an offset to net interest deductions and the equity portion is reported as other income. Utility plant construction costs, including AFUDC, are recovered in authorized rates through depreciation when completed projects are placed into operation, and general rate relief is requested and granted.

Earnings Per Share. Basic earnings per share (EPS) are calculated by dividing net income by the weighted-average number of shares outstanding during the period. Diluted EPS includes the effect of additional weighted-average common stock equivalents (stock options and performance shares). Unless otherwise noted, the term "Earnings Per Share" refers to Basic EPS. A reconciliation of the shares used in the Basic and Diluted EPS calculations is shown in the following table. Net income was the same for Basic and Diluted EPS calculations.

	2002	2001	2000
(in thousands)			
Average basic shares	32,953	32,122	31,371
Effect of dilutive securities:			
Stock options	94	122	85
Performance shares	186	154	119
Average diluted shares	33,233	32,398	31,575

Cash and Cash Equivalents. For purposes of reporting consolidated cash flows, cash and cash equivalents include cash on hand and financial instruments with a maturity of three months or less, but exclude funds held in trust from the issuance of industrial development revenue bonds (IDRB).

Recently Issued Accounting Pronouncements. In June 2001, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 143, "Accounting for Asset Retirement Obligations," which is effective for fiscal years beginning after June 15, 2002. The Company adopted the provisions of SFAS No. 143 on January 1, 2003. SFAS No. 143 establishes accounting standards for recognition and measurement of liabilities for asset retirement obligations and the associated asset retirement costs.

SFAS No. 143 applies to legal obligations associated with the retirement of tangible long-lived assets that result from the acquisition, construction, development, or normal operation of long-lived assets. For purposes of SFAS No. 143, legal obligations are defined as obligations that a party is required to settle as a result of an existing or enacted law, statute, ordinance, written or oral contract, or by legal construction of a contract under the doctrine of promissory estoppel. SFAS No. 143 requires that all asset retirement obligations within the scope of the standard be recognized when a reasonable estimate of the fair value can be made. One of the key factors in determining the fair value is the length of time until settlement of the obligation. If the length of time until settlement is not determinable, the asset retirement obligation is not reasonably estimable and no liability can be established.

In accordance with regulatory requirements, Southwest currently accrues for retirement obligations (whether legal or due to deterioration) ratably over the estimated useful life of long-lived assets as a component of depreciation expense. Examples of retirement obligations include such costs as capping and purging gas lines, abandoning in place, or otherwise removing plant from service. These future costs of retirement obligations are included in Southwest's depreciation rates so that current accounting periods reflect a proportional share of the ultimate retirement cost at the end of the property service life.

The transmission, distribution, and compression facilities of Southwest are of a perpetual nature. Substantially all gas main and service lines are constructed across property owned by others under easements and rights-of-way grants obtained from the record owners thereof, on streets and grounds of municipalities under authority conferred by franchises or otherwise, or on public highways or public lands under authority of various federal and state statutes. None of the numerous county and municipal franchises are exclusive and some are of a limited duration.

Southwest has determined that it has limited legal obligations related to retirement costs for portions of its system that are subject to the limited-duration easements and rights-of-way agreements. However, Southwest has traditionally been able to renew its easements and rights-of-way without having to retire, abandon, or remove facilities, and anticipates no serious difficulties in obtaining future renewals. In addition, certain franchises and provisions of federal and state statutes for abandonment of facilities impose removal obligations. Southwest has the intent and the ability to operate such facilities indefinitely (other than for replacements due to ordinary deterioration). As a result, the length of time until settlement of the asset retirement obligation is unknown. Therefore, the future obligation cannot be reasonably estimated, resulting in no liability being established.

In April 2002, the FASB issued SFAS No. 145, "Rescission of FASB Statements No. 4, 44, and 64, Amendment of FASB Statement No. 13, and Technical Corrections." SFAS No. 145 rescinds SFAS No. 4, "Reporting Gains and Losses from Extinguishment of Debt," and an amendment of that Statement, SFAS No. 64, "Extinguishments of Debt Made to Satisfy Sinking-Fund Requirements." The rescission of SFAS Nos. 4 and 64 was effective for fiscal years beginning after May 15, 2002. All other provisions of SFAS No. 145 were effective for transactions entered into, or financial statements issued, after May 15, 2002. The standard was adopted without impact to the financial position or results of operations of the Company.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS No. 146 requires that a liability be recognized at fair value for a cost associated with an exit or disposal activity when the liability is incurred. Exit or disposal activities include a sale or termination of a line of business, the closure of business activities in a particular location, the relocation of business activities from one location to another, changes in management structure, and a fundamental reorganization that affects the nature and focus of operations. The provisions of SFAS No. 146 are effective for exit or disposal activities that were initiated after December 31, 2002, with early application encouraged. SFAS No. 146 was adopted with no material effect on the financial position or results of operations of the Company.

In November 2002, the FASB issued FASB Interpretation (FIN) No. 45 "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others – an Interpretation of FASB Statements No. 5, 57, and 107 and rescission of FASB Interpretation No. 34." FIN No. 45 clarifies disclosures that a guarantor is required to include in its financial statements. FIN No. 45 also clarifies that a guarantor is required to recognize, at the inception of a guarantee, a liability for the obligations it has undertaken in issuing the guarantee. The initial recognition and initial measurement provisions of FIN No. 45 are applicable on a prospective basis to guarantees issued or modified after

December 31, 2002, irrespective of the guarantor's fiscal year end. The disclosure requirements in FIN No. 45 are effective for financial statements of interim or annual periods ending after December 15, 2002. FIN No. 45 was adopted without impact to the financial position or results of operations of the Company.

In January 2003, the FASB issued FIN No. 46 "Consolidation of Variable Interest Entities – an Interpretation of ARB No. 51." This Interpretation of Accounting Research Bulletin No. 51 "Consolidated Financial Statements", addresses consolidation by business enterprises of variable interest entities. FIN No. 46 explains how to identify variable interest entities and how an enterprise assesses its interests in a variable interest entity to decide whether to consolidate that entity. FIN No. 46 applies immediately to variable interest entities created after January 31, 2003, and to variable interest entities in which an enterprise obtains an interest after that date. FIN No. 46 was adopted without impact to the financial position or results of operations of the Company.

Stock-Based Compensation. At December 31, 2002, the Company had two stock-based compensation plans, which are described more fully in **Note 9 – Employee Benefits**. These plans are accounted for in accordance with Accounting Principles Board (APB) Opinion No. 25 "Accounting for Stock Issued to Employees" and related interpretations. In December 2002, the FASB issued SFAS No. 148, "Accounting for Stock-Based Compensation – Transition and Disclosure – an Amendment of FASB Statement No. 123," to provide alternative methods of transition for a voluntary change to the fair value based method of accounting for stock-based employee compensation. The Company has no current plans to adopt the fair value recognition provision of SFAS No. 123, "Accounting for Stock-Based Compensation". The Company adopted the disclosure requirements of SFAS No. 148 effective December 2002. The following table illustrates the effect on net income and earnings per share if the Company had applied the fair value recognition provision of SFAS No. 123 to its stock-based employee compensation (thousands of dollars, except per share amounts):

		2002		2001		2000
Net income, as reported	\$4	3,965	\$3	37,156	\$3	8,311
Add: Stock-based employee compensation expense included in reported net						
income, net of related tax benefits		1,783		1,879		582
Deduct: Total stock-based employee compensation expense determined under fair						
value based method for all awards, net of related tax benefits	(	2,024)	-	(2,222)		(934)
Pro forma net income	\$4	3,724	\$3	86,813	\$3	7,959
Earnings per share:						
Basic – as reported	\$	1.33	\$	1.16	\$	1.22
Basic – pro forma		1.33		1.15		1.21
Diluted – as reported		1.32		1.15		1.21
Diluted – pro forma		1.32		1.14		1.20

NOTE 2 UTILITY PLANT

Net utility plant as of December 31, 2002 and 2001 was as follows (thousands of dollars):

DECEMBER 31,	2002	2001	
Gas plant:			
Storage	\$ 4,213	\$ 3,992	
Transmission	196,997	187,393	
Distribution	2,293,655	2,104,006	
General	198,093	188,998	
Other	87,002	77,548	
	2,779,960	2,561,937	
Less: accumulated depreciation	(869,908)	(789,751)	
Acquisition adjustments, net	2,714	2,894	
Construction work in progress	66,693	50,491	
Net utility plant	\$1,979,459	\$1,825,571	

Depreciation and amortization expense on gas plant was \$113 million in 2002, \$102 million in 2001, and \$92.4 million in 2000.

Leases and Rentals. Southwest leases the liquefied natural gas (LNG) facilities on its northern Nevada system, a portion of its corporate headquarters office complex in Las Vegas, and its administrative offices in Phoenix. The leases provide for current terms which expire in 2005, 2017, and 2009, respectively, with optional renewal terms available at the expiration dates. The LNG facility lease was recently renewed for an additional two and one-half year period. The rental payments for the LNG facilities are \$3.3 million for each of the years 2003 and 2004, and \$1.7 million in 2005, when the lease expires in July. The rental payments for the corporate headquarters office complex are \$1.9 million in 2003, \$2 million in each of the years 2004 through 2007, and \$20.4 million cumulatively thereafter. The rental payments for the Phoenix administrative offices are \$1.3 million in 2003, \$1.4 million in 2004, \$1.5 million for each of the years 2005 through 2007, and \$2.5 million cumulatively thereafter. In addition to the above, the Company leases certain office and construction equipment. The majority of these leases are short-term. These leases are accounted for as operating leases, and for the gas segment are treated as such for regulatory purposes. Rentals included in operating expenses for all operating leases were \$26.5 million in 2002, \$28 million in 2001, and \$25.7 million in 2000. These amounts include Northern lease expenses of approximately \$12.3 million in 2002, \$12.6 million in 2001, and \$9.2 million in 2000 for various short-term leases of equipment and temporary office sites.

The following is a schedule of future minimum lease payments for noncancellable operating leases (with initial or remaining terms in excess of one year) as of December 31, 2002 (thousands of dollars):

#### YEAR ENDING DECEMBER 31,

2003	\$ 8,618
2004	8,267
2005	6,218
2006	3,914
2007	3,758
Thereafter	23,009
Total minimum lease payments	\$53,784

# NOTE 3 RECEIVABLES AND RELATED ALLOWANCES

Business activity with respect to gas utility operations is conducted with customers located within the three-state region of Arizona, Nevada, and California. At December 31, 2002, the gas utility customer accounts receivable balance was \$88 million. Approximately 56 percent of the gas utility customers were in Arizona, 35 percent in Nevada, and 9 percent in California. Although the Company seeks to minimize its credit risk related to utility operations by requiring security deposits from new customers, imposing late fees, and actively pursuing collection on overdue accounts, some accounts are ultimately not collected. Provisions for uncollectible accounts are recorded monthly, as needed, and are included in the ratemaking process as a cost of service. Activity in the allowance for uncollectibles is summarized as follows (thousands of dollars):

	Allowance for Uncollectibles
Balance, December 31, 1999	\$ 1,730
Additions charged to expense	1,036
Accounts written off, less recoveries	(1,202)
Balance, December 31, 2000	1,564
Additions charged to expense	3,874
Accounts written off, less recoveries	(3,567)
Balance, December 31, 2001	1,871
Additions charged to expense	3,824
Accounts written off, less recoveries	(3,870)
Balance, December 31, 2002	\$ 1,825

# NOTE 4 REGULATORY ASSETS AND LIABILITIES

Natural gas operations are subject to the regulation of the Arizona Corporation Commission (ACC), the Public Utilities Commission of Nevada (PUCN), the California Public Utilities Commission (CPUC), and the Federal Energy Regulatory Commission (FERC). Company accounting policies conform to generally accepted accounting principles applicable to rate-regulated enterprises, principally SFAS No. 71, and reflect the effects of the ratemaking process. SFAS No. 71 allows for the deferral as regulatory assets, costs that otherwise would be expensed if it is probable future recovery from customers will occur. If rate recovery is no longer probable, due to competition or the actions of regulators, Southwest is required to write off the related regulatory asset.

The following table represents existing regulatory assets and liabilities (thousands of dollars):

DECEMBER 31,	2002	2001	
Regulatory assets:			
Deferred purchased gas costs	\$ -	\$ 83,501	
SFAS No. 109 – Income taxes, net	5,035	4,434	
Unamortized premium on reacquired debt	12,614	13,607	
Other	27,873	29,063	
	45,522	130,605	
Regulatory liabilities:			
Deferred purchased gas costs	(26,718)	-	
Other	(422)	(342)	
Net regulatory assets	\$ 18,382	\$130,263	

## NOTE 5 PREFERRED SECURITIES

Preferred Securities of Southwest Gas Capital I. In October 1995, Southwest Gas Capital I (the Trust), a consolidated wholly owned subsidiary of the Company, issued \$60 million of 9.125% Trust Originated Preferred Securities (the Preferred Securities). In connection with the Trust issuance of the Preferred Securities and the related purchase by the Company of all of the Trust common securities (the Common Securities), the Company issued to the Trust \$61.8 million principal amount of its 9.125% Subordinated Deferrable Interest Notes, due 2025 (the Subordinated Notes). The sole assets of the Trust are and will be the Subordinated Notes. The interest and other payment dates on the Subordinated Notes correspond to the distribution and other payment dates on the Preferred Securities and Common Securities. Under certain circumstances, the Subordinated Notes may be distributed to the holders of the Preferred Securities and holders of the Common Securities in liquidation of the Trust. The Subordinated Notes are redeemable at the option of the Company at any time at a redemption price of \$25 per Subordinated Note plus accrued and unpaid interest. In the event that the Subordinated Notes are repaid, the Preferred Securities and the Common Securities will be redeemed on a pro rata basis at \$25 per Preferred Security and Common Security plus accumulated and unpaid distributions. Company obligations under the Subordinated Notes, the Declaration of Trust (the agreement under which the Trust was formed), the guarantee of payment of certain distributions, redemption payments and liquidation payments with

respect to the Preferred Securities to the extent the Trust has funds available therefore and the indenture governing the Subordinated Notes, including the Company agreement pursuant to such indenture to pay all fees and expenses of the Trust, other than with respect to the Preferred Securities and Common Securities, taken together, constitute a full and unconditional guarantee on a subordinated basis by the Company of payments due on the Preferred Securities. As of December 31, 2002, 2.4 million Preferred Securities were outstanding.

The Company has the right to defer payments of interest on the Subordinated Notes by extending the interest payment period at any time for up to 20 consecutive quarters (each, an Extension Period). If interest payments are so deferred, distributions will also be deferred. During such Extension Period, distributions will continue to accrue with interest thereon (to the extent permitted by applicable law) at an annual rate of 9.125% per annum compounded quarterly. There could be multiple Extension Periods of varying lengths throughout the term of the Subordinated Notes. If the Company exercises the right to extend an interest payment period, the Company shall not during such Extension Period (i) declare or pay dividends on, or make a distribution with respect to, or redeem, purchase or acquire or make a liquidation payment with respect to, any of its capital stock, or (ii) make any payment of interest, principal, or premium, if any, on or repay, repurchase, or redeem any debt securities issued by the Company that rank equal with or junior to the Subordinated Notes; provided, however, that restriction (i) above does not apply to any stock dividends paid by the Company where the dividend stock is the same as that on which the dividend is being paid. The Company has no present intention of exercising its right to extend the interest payment period.

# NOTE 6 LONG-TERM DEBT

Name	DECEMBER 31,		2002		2001
Debentures:           94% Series F, due 2002         \$ - \$ - \$ 100,000         \$102,81           7½% Series, due 2006         75,000         81,889         75,000         79,22           8.375% due 2011         200,000         226,128         200,000         218,766           7.625% due 2012         200,000         218,166         -           8% Series, due 2026         75,000         79,017         75,000         78,34           Medium-term notes, 7.75% series, due 2005         25,000         27,342         25,000         26,88           Medium-term notes, 6.89% series, due 2007         17,500         18,781         17,500         17,90           Medium-term notes, 7.75% series, due 2008         25,000         25,725         25,000         24,88           Medium-term notes, 7.59% series, due 2017         25,000         25,725         25,000         25,725           Medium-term notes, 7.79% series, due 2022         25,000         26,711         25,000         25,725         25,000         25,725         25,000         25,725         25,000         25,725         25,000         25,725         25,000         25,725         25,000         25,725         25,000         26,711         25,000         26,711         25,000         26,711					Market Value
94% Series F, due 2002         \$ -         \$ -         \$ 100,000         \$102,84           7½% Series, due 2006         75,000         81,889         75,000         79,22           8.375% due 2011         200,000         226,128         200,000         218,76           7,625% due 2012         200,000         218,166         -           8% Series, due 2026         75,000         79,017         75,000         28,8           Medium-term notes, 6.75% series, due 2005         25,000         27,342         25,000         28,8           Medium-term notes, 6.89% series, due 2007         17,500         18,781         17,500         17,9           Medium-term notes, 6.27% series, due 2017         25,000         25,946         25,000         25,50           Medium-term notes, 7.79% series, due 2022         25,000         26,711         25,000         25,12           Medium-term notes, 7.79% series, due 2027         25,000         26,124         25,000         25,32           Medium-term notes, 6.76% series, due 2027         7,500         6,870         7,500         6,87           Unamortized discount         693,466         594,897         594,897           Revolving credit facility and commercial paper         100,000         100,000         50,000	(thousands of dollars)				
7½% Series, due 2006       75,000       81,889       75,000       79,22         8.375% due 2011       200,000       226,128       200,000       218,76         7.625% due 2012       200,000       218,166       —         8% Series, due 2026       75,000       79,017       75,000       78,34         Medium-term notes, 7.75% series, due 2005       25,000       27,342       25,000       26,81         Medium-term notes, 6.89% series, due 2007       17,500       18,781       17,500       17,500         Medium-term notes, 6.27% series, due 2008       25,000       25,946       25,000       24,86         Medium-term notes, 7.78% series, due 2017       25,000       26,711       25,000       25,51         Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,51         Medium-term notes, 7.79% series, due 2027       25,000       26,134       25,000       25,31         Medium-term notes, 7.79% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       —       (5,103)         Industrial development revenue bonds:       Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed	Debentures:				
8.375% due 2011 200,000 218,166 7,625% due 2012 200,000 218,166 7,5000 79,017 75,000 78,36 Medium-term notes, 7.75% series, due 2005 25,000 27,342 25,000 26,87 Medium-term notes, 6.89% series, due 2007 17,500 18,781 Medium-term notes, 6.27% series, due 2008 25,000 25,946 25,000 25,946 25,000 25,946 25,000 25,946 25,000 25,946 25,000 25,946 25,000 25,946 25,000 25,525 Medium-term notes, 7.78% series, due 2017 25,000 26,711 25,000 26,711 25,000 25,725 25,000 25,725 25,000 25,725 Medium-term notes, 7.78% series, due 2027 25,000 26,134 25,000 25,33 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 1,500 1	9¾ % Series F, due 2002	\$ -	\$ -	\$ 100,000	\$102,868
7.625% due 2012 200,000 218,166 — 8% Series, due 2026 75,000 79,017 75,000 78,34 Medium-term notes, 7.75% series, due 2005 25,000 27,342 25,000 26,83 Medium-term notes, 6.89% series, due 2007 17,500 18,781 17,500 17,93 Medium-term notes, 6.27% series, due 2008 25,000 25,946 25,000 24,86 Medium-term notes, 7.59% series, due 2017 25,000 26,711 25,000 25,55 Medium-term notes, 7.78% series, due 2017 25,000 26,711 25,000 25,55 Medium-term notes, 7.78% series, due 2022 25,000 25,725 25,000 25,12 Medium-term notes, 7.92% series, due 2027 25,000 26,134 25,000 25,33 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 Unamortized discount (6,534) — (5,103)  Revolving credit facility and commercial paper 100,000 100,000 200,000 200,000  Industrial development revenue bonds:  Variable-rate bonds:  Tax-exempt Series A, due 2028 50,000 50,000 50,000 50,000 50,000  Fixed-rate bonds:  7.30% 1992 Series A, due 2032 100,000 102,000 100,000 103,000 6.50% 1993 Series A, due 2033 75,000 75,000 75,000 75,000 6.00 50,000 50,	7½% Series, due 2006	75,000	81,889	75,000	79,277
8% Series, due 2026 75,000 79,017 75,000 78,34 Medium-term notes, 7.75% series, due 2005 25,000 27,342 25,000 26,85 Medium-term notes, 6.89% series, due 2007 17,500 18,781 17,500 17,90 Medium-term notes, 6.27% series, due 2008 25,000 25,946 25,000 24,86 Medium-term notes, 7.59% series, due 2017 25,000 26,711 25,000 25,556 Medium-term notes, 7.78% series, due 2017 25,000 26,711 25,000 25,556 Medium-term notes, 7.78% series, due 2022 25,000 25,725 25,000 25,125 Medium-term notes, 7.92% series, due 2027 25,000 26,134 25,000 25,336 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 7,500 6,870 Medium-term notes, 6.76% series, due 2027 7,500 6,870 7,500 6,870 7,500 6,870 7,500 6,870 7,500 6,870 7,500 6,870 7,500 75,000 75,	8.375% due 2011	200,000	226,128	200,000	218,794
Medium-term notes, 7.75% series, due 2005       25,000       27,342       25,000       26,81         Medium-term notes, 6.89% series, due 2007       17,500       18,781       17,500       17,90         Medium-term notes, 6.27% series, due 2008       25,000       25,946       25,000       24,88         Medium-term notes, 7.59% series, due 2017       25,000       26,711       25,000       25,55         Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,13         Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,33         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,8°         Unamortized discount       (6,534)       -       (5,103)         Evolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:         Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,000         7.50% 1992 Series B, due 2032       100,000       1	7.625% due 2012	200,000	218,166	-	-
Medium-term notes, 6.89% series, due 2007       17,500       18,781       17,500       17,90         Medium-term notes, 6.27% series, due 2008       25,000       25,946       25,000       24,88         Medium-term notes, 7.59% series, due 2017       25,000       26,711       25,000       25,725         Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,13         Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,33         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       -       (5,103)         Evolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:       Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000	8% Series, due 2026	75,000	79,017	75,000	78,343
Medium-term notes, 6.27% series, due 2008       25,000       25,946       25,000       24,88         Medium-term notes, 7.59% series, due 2017       25,000       26,711       25,000       25,55         Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,12         Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,33         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       -       (5,103)         Industrial development revenue bonds:       693,466       594,897         Revolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:       Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000	Medium-term notes, 7.75% series, due 2005	25,000	27,342	25,000	26,812
Medium-term notes, 7.59% series, due 2017       25,000       26,711       25,000       25,55         Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,12         Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,32         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       -       (5,103)         Revolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:         Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,900         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,	Medium-term notes, 6.89% series, due 2007	17,500	18,781	17,500	17,973
Medium-term notes, 7.78% series, due 2022       25,000       25,725       25,000       25,12         Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,32         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       -       (5,103)         Revolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:         Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2028       50,000       30,600       30,000       30,900         Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,000         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000       75,000	Medium-term notes, 6.27% series, due 2008	25,000	25,946	25,000	24,865
Medium-term notes, 7.92% series, due 2027       25,000       26,134       25,000       25,33         Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,87         Unamortized discount       (6,534)       -       (5,103)         Revolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:         Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2028       30,000       30,600       30,000       30,900         7.50% 1993 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000       75,000         6.10% 1999 Series C, due 2038       12,410       13,744       12,410       13,374         5.55% 1999 Series D, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       3,270       8,332       8,270       8,33         Unamortized discount       33,693       -       3,26,724	Medium-term notes, 7.59% series, due 2017	25,000	26,711	25,000	25,555
Medium-term notes, 6.76% series, due 2027       7,500       6,870       7,500       6,870         Unamortized discount       (6,534)       –       (5,103)         Revolving credit facility and commercial paper       100,000       100,000       200,000       200,000         Industrial development revenue bonds:         Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,900         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000         6.10% 1999 Series A, due 2038       12,410       13,744       12,410       13,33         5.95% 1999 Series C, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       3,270       8,332       8,270       8,33         Unamortized discount       (3,169)       –       (3,276)	Medium-term notes, 7.78% series, due 2022	25,000	25,725	25,000	25,124
Unamortized discount         (6,534)         -         (5,103)           Revolving credit facility and commercial paper         100,000         100,000         200,000         200,000           Industrial development revenue bonds:           Variable-rate bonds:           Tax-exempt Series A, due 2028         50,000	Medium-term notes, 7.92% series, due 2027	25,000	26,134	25,000	25,327
Revolving credit facility and commercial paper   100,000   100,000   200,0	Medium-term notes, 6.76% series, due 2027	7,500	6,870	7,500	6,813
Revolving credit facility and commercial paper   100,000   100,000   200,0	Unamortized discount	(6,534)	-	(5,103)	-
Industrial development revenue bonds:  Variable-rate bonds:  Tax-exempt Series A, due 2028 50,000 50,000 50,000 50,000 50,000  Fixed-rate bonds:  7.30% 1992 Series A, due 2027 30,000 30,600 30,000 30,900 7.50% 1992 Series B, due 2032 100,000 102,000 100,000 103,000 6.50% 1993 Series A, due 2033 75,000 75,000 75,000 75,000 75,000 6.10% 1999 Series A, due 2038 12,410 13,744 12,410 13,33 5.95% 1999 Series C, due 2038 14,320 15,322 14,320 15,28 5.55% 1999 Series D, due 2038 8,270 8,332 8,270 8,332 Unamortized discount (3,169) - (3,276)		693,466		594,897	
Variable-rate bonds:         Tax-exempt Series A, due 2028       50,000       50,000       50,000       50,000         Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,90         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000         6.10% 1999 Series A, due 2038       12,410       13,744       12,410       13,33         5.95% 1999 Series C, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       8,270       8,332       8,270       8,33         Unamortized discount       (3,169)       -       (3,276)         236,831       236,724	Revolving credit facility and commercial paper	100,000	100,000	200,000	200,000
Fixed-rate bonds:       50,000       50,000       50,000       50,000         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,90         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000         6.10% 1999 Series A, due 2038       12,410       13,744       12,410       13,33         5.95% 1999 Series C, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       8,270       8,332       8,270       8,33         Unamortized discount       (3,169)       -       (3,276)         236,831       236,724	Industrial development revenue bonds:				
Fixed-rate bonds:         7.30% 1992 Series A, due 2027       30,000       30,600       30,000       30,90         7.50% 1992 Series B, due 2032       100,000       102,000       100,000       103,00         6.50% 1993 Series A, due 2033       75,000       75,000       75,000       75,000         6.10% 1999 Series A, due 2038       12,410       13,744       12,410       13,33         5.95% 1999 Series C, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       8,270       8,332       8,270       8,33         Unamortized discount       (3,169)       -       (3,276)	Variable-rate bonds:				
7.30% 1992 Series A, due 2027 7.50% 1992 Series B, due 2032 100,000 102,000 100,000 103,000 6.50% 1993 Series A, due 2033 75,000 75,000 75,000 75,000 75,000 75,000 103,000 6.10% 1999 Series A, due 2038 12,410 13,744 12,410 13,33 5.95% 1999 Series C, due 2038 14,320 15,322 14,320 15,28 5.55% 1999 Series D, due 2038 8,270 8,332 Unamortized discount (3,169) - (3,276) 236,831 236,724	Tax-exempt Series A, due 2028	50,000	50,000	50,000	50,000
7.50% 1992 Series B, due 2032 100,000 102,000 100,000 103,00 6.50% 1993 Series A, due 2033 75,000 75,000 75,000 75,000 75,000 6.10% 1999 Series A, due 2038 12,410 13,744 12,410 13,33 5.95% 1999 Series C, due 2038 14,320 15,322 14,320 15,28 5.55% 1999 Series D, due 2038 8,270 8,332 8,270 8,33 Unamortized discount (3,169) - (3,276) 236,724	Fixed-rate bonds:				
6.50% 1993 Series A, due 2033 75,000 75,000 75,000 75,000 6.10% 1999 Series A, due 2038 12,410 13,744 12,410 13,31 5.95% 1999 Series C, due 2038 14,320 15,322 14,320 15,22 5.55% 1999 Series D, due 2038 8,270 8,332 8,270 8,332 Unamortized discount (3,169) - (3,276) 236,831 236,724	7.30% 1992 Series A, due 2027	30,000	30,600	30,000	30,900
6.10% 1999 Series A, due 2038 12,410 13,744 12,410 13,33 5.95% 1999 Series C, due 2038 14,320 15,322 14,320 15,28 5.55% 1999 Series D, due 2038 8,270 8,332 8,270 8,33 Unamortized discount (3,169) - (3,276) 236,831 236,724	7.50% 1992 Series B, due 2032	100,000	102,000	100,000	103,000
5.95% 1999 Series C, due 2038       14,320       15,322       14,320       15,28         5.55% 1999 Series D, due 2038       8,270       8,332       8,270       8,33         Unamortized discount       (3,169)       -       (3,276)         236,831       236,724	6.50% 1993 Series A, due 2033	75,000	75,000	75,000	75,000
5.55% 1999 Series D, due 2038       8,270       8,332       8,270       8,33         Unamortized discount       (3,169)       -       (3,276)         236,831       236,724	6.10% 1999 Series A, due 2038	12,410	13,744	12,410	13,310
Unamortized discount         (3,169)         - (3,276)           236,831         236,724	5.95% 1999 Series C, due 2038	14,320	15,322	14,320	15,287
236,831 236,724	5.55% 1999 Series D, due 2038	8,270	8,332	8,270	8,311
	Unamortized discount	(3,169)	_	(3,276)	-
Other 20.556 22.271		236,831		236,724	
20,000 - 22,371	Other	20,556	_	22,371	_
1,100,853 1,103,992		1,100,853	,	1,103,992	
Less: current maturities (8,705) (307,641)	Less: current maturities	(8,705)		(307,641)	
Long-term debt, less current maturities \$1,092,148 \$ 796,351	Long-term debt, less current maturities	\$1,092,148		\$ 796,351	

In May 2002, the Company issued \$200 million in Senior Unsecured Notes, due 2012, bearing interest at 7.625%. The net proceeds from the sale of the Senior Unsecured Notes were used to redeem the \$100 million 9%% Debentures, Series F, in June 2002, and to reduce outstanding revolving credit loans.

In May 2002, the Company replaced the existing \$350 million revolving credit facility that was to expire in June 2002 with a \$125 million three-year facility and a \$125 million 364-day facility. Interest rates for the new facility are calculated at either the London Interbank Offering Rate (LIBOR) plus or minus a competitive margin, or the greater of the prime rate or one half of one percent plus the Federal Funds rate. The Company has designated \$100 million of the total facility as long-term debt and uses the remaining \$150 million for working capital purposes and has designated the related outstanding amounts as short-term debt.

In October 2002, the Company entered into a \$50 million commercial paper program. Any issuance under the commercial paper program is supported by the Company's current revolving credit facility and, therefore, does not represent new borrowing capacity. Interest rates for the new program are calculated at the then current commercial paper rate. At December 31, 2002, \$30 million was outstanding on the commercial paper program.

The interest rate on the tax-exempt variable-rate IDRBs averaged 2.82 percent in 2002 and 3.81 percent in 2001. The rates for the variable-rate IDRBs are established on a weekly basis. The Company has the option to convert from the current weekly rates to daily rates, term rates, or variable-term rates.

The fair value of the revolving credit facility approximates carrying value. Market values for the debentures and fixed-rate IDRBs were determined based on dealer quotes using trading records for December 31, 2002 and 2001, as applicable, and other secondary sources which are customarily consulted for data of this kind. The carrying values of variable-rate IDRBs were used as estimates of fair value based upon the variable interest rates of the bonds.

Estimated maturities of long-term debt for the next five years are \$8.7 million, \$7.3 million, \$128.5 million, \$76 million, and \$17.5 million, respectively.

The \$7.5 million medium-term notes, 6.76% series, due 2027 contains a put feature at the discretion of the bondholder on one date only in 2007. If the bondholder does not exercise the put on that date, the notes will reach maturity in 2027. If the bondholder exercises the put, the maturities of long-term debt for 2007 will total \$25 million.

The Company is pursuing the issuance of \$165 million of Clark County, Nevada Industrial Development Revenue Bonds (IDRBs). The net proceeds from the sale of the bonds will be used, in part, to refinance the \$30 million 7.30% 1992 Series A, due 2027 and the \$100 million 7.50% 1992 Series B, due 2032 fixed-rate IDRBs. The remainder of the proceeds will be used to finance construction expenditures in southern Nevada.

## NOTE 7 SHORT-TERM DEBT

As discussed in Note 6, a portion of the \$250 million revolving credit facility is designated as short-term debt. In May 2002, the Company replaced the existing \$350 million revolving credit facility that was to expire in June 2002 with a \$125 million three-year facility and a \$125 million 364-day facility. Of the total \$250 million facility, \$150 million is designated as short-term debt. Interest rates for the new facility are calculated at either LIBOR plus or minus a competitive margin, or the greater of the prime rate or one-half of one percent plus the Federal Funds rate.

Short-term borrowings were \$53 million and \$93 million at December 31, 2002 and 2001, respectively. The weighted-average interest rates on these borrowings were 2.35 percent at December 31, 2002 and 2.47 percent at December 31, 2001.

## NOTE 8 COMMITMENTS AND CONTINGENCIES

Legal and Regulatory Proceedings. The Company has been named as defendant in miscellaneous legal proceedings. The Company is also a party to various regulatory proceedings. The ultimate dispositions of these proceedings are not presently determinable; however, it is the opinion of management that no litigation or regulatory proceeding to which the Company is subject will have a material adverse impact on its financial position or results of operations.

## NOTE 9 EMPLOYEE BENEFITS

Southwest has a noncontributory qualified retirement plan with defined benefits covering substantially all employees. Southwest also provides postretirement benefits other than pensions (PBOP) to its qualified retirees for health care, dental, and life insurance benefits.

The following tables set forth the retirement plan and PBOP funded status and amounts recognized on the Consolidated Balance Sheets and Statements of Income.

Qualified

	Retirement Plan		РВОР	
	2002	2001	2002	2001
(thousands of dollars)				
Change in benefit obligations				
Benefit obligation for service rendered to date at beginning of year				
(PBO/APBO)	\$288,046	\$262,981	\$ 28,204	\$ 26,245
Service cost	11,585	11,057	<b>59</b> 5	591
Interest cost	20,568	18,805	1,992	1,856
Actuarial loss (gain)	7,905	2,403	1,966	812
Benefits paid	(8,700)	(7,200)	(1,450)	(1,300)
Benefit obligation at end of year (PBO/APBO)	\$319,404	\$288,046	\$31,307	\$ 28,204
Change in plan assets				
Market value of plan assets at beginning of year	\$274,103	\$281,280	\$ 12,402	\$ 10,958
Actual return on plan assets	(28,344)	23	(647)	218
Employer contributions	5,100	_	1,157	1,226
Benefits paid	(8,700)	(7,200)	_	-
Market value of plan assets at end of year	\$242,159	\$274,103	\$ 12,912	\$ 12,402
Funded status	\$ (77,245)	\$ (13,943)	\$(18,395)	\$(15,802)
Unrecognized net actuarial loss (gain)	52,936	(10,698)	6,760	2,367
Unrecognized transition obligation (2004/2012)	795	1,632	8,669	9,537
Unrecognized prior service cost	66	123		_
Prepaid (accrued) benefit cost	\$ (23,448)	\$ (22,886)	\$ (2,966)	\$ (3,898)
Weighted-average assumptions				•
Discount rate as of December 31	6.75%	7.25%	6.75%	7.25%
Expected return on plan assets as of January 1	9.25%	9.25%	9.25%	9.25%
Rate of compensation increase as of December 31	4.25%	4.75%	4.25%	4.75%

For PBOP measurement purposes, the per capita cost of covered health care benefits is assumed to increase five percent annually. The Company makes fixed contributions for health care benefits of employees who retire after 1988, but pays up to 100 percent of covered health care costs for employees who retired prior to 1989. The assumed annual rate of increase noted above applies to the benefit obligations of pre-1989 retirees only.

The Company's pension and related benefits plans utilize various assumptions which impact the expense and funding levels of these plans. The Company is lowering the expected rate of return on plan assets assumption for these plans from 9.25% to 8.95% for 2003. The lower rate of return reflects anticipated investment returns on a long-term basis considering asset mix and historical investment returns. This change, coupled with reductions in the discount rate and salary increase assumptions, will result in a \$1.5 million increase in pension expense for 2003. In addition, pension plan funding is expected to increase from \$5.1 million in 2002 to approximately \$11.2 million in 2003. The increase is primarily due to lower-than-expected returns on plan assets during 2002.

#### COMPONENTS OF NET PERIODIC BENEFIT COST:

	Qualified Retirement Plan					PBOP
	2002	2001	2000	2002	2001	2000
(thousands of dollars)						
Service cost	\$ 11,585	\$ 11,057	\$ 10,455	\$ 595	\$ 591	\$ 558
Interest cost	20,568	18,805	16,919	1,992	1,856	1,762
Expected return on plan assets	(27,178)	(25,383)	(22,681)	(1,184)	(1,073)	(858)
Amortization of prior service costs	57	57	57	-	-	
Amortization of unrecognized						
transition obligation	837	837	837	867	867	867
Amortization of net (gain) loss	(207)	(568)	(694)	-	-	_
Net periodic benefit cost	\$ 5,662	\$ 4,805	\$ 4,893	\$ 2,270	\$ 2,241	\$2,329

In addition to the retirement plan, Southwest has a separate unfunded supplemental retirement plan which is limited to officers. The plan is noncontributory with defined benefits. Plan costs were \$3 million in 2002, \$2.9 million in 2001, and \$2.2 million in 2000. The accumulated benefit obligation of the plan was \$22 million at December 31, 2002.

The Employees' Investment Plan provides for purchases of various mutual fund investments and Company common stock by eligible Southwest employees through deductions of a percentage of base compensation, subject to IRS limitations. Southwest matches one-half of amounts deferred. The maximum matching contribution is three percent of an employee's annual compensation. The cost of the plan was \$3.1 million in 2002, \$3 million in 2001, and \$3 million in 2000. Northern has a separate plan, the cost and liability for which are not significant.

Southwest has a deferred compensation plan for all officers and members of the Board of Directors. The plan provides the opportunity to defer up to 100 percent of annual cash compensation. Southwest matches one-half of amounts deferred by officers. The maximum matching contribution is three percent of an officer's annual salary. Payments of compensation deferred, plus interest, are made in equal monthly installments over 10, 15, or 20 years, as elected by the participant. Directors have an additional option to receive such payments over a five-year period. Deferred compensation earns interest at a rate determined each January. The interest rate equals 150 percent of Moody's Seasoned Corporate Bond Rate Index.

At December 31, 2002, the Company had two stock-based compensation plans. These plans are accounted for in accordance with APB Opinion No. 25 "Accounting for Stock Issued to Employees." In connection with the stock-based compensation plans, the Company recognized compensation expense of \$3 million in 2002, \$3.1 million in 2001, and \$970,000 in 2000.

With respect to the first plan, the Company may grant options to purchase shares of common stock to key employees and outside directors. Each option has an exercise price equal to the market price of Company common stock on the date of grant and a maximum term of ten years. The options vest 40 percent at the end of year one and 30 percent at the end of years two and three. The grant date fair value of the options was estimated using the extended binomial option pricing model. The following assumptions were used in the valuation calculation:

	2002	2001	2000
Dividend yield	3.64%	3.60%	3.90%
Risk-free interest rate range	1.70 to 2.63%	2.17 to 3.82%	4.74 to 4.86%
Expected volatility range	23 to 31%	22 to 27%	25 to 30%
Expected life	1 to 3 years	1 to 3 years	1 to 3 years

The following tables summarize Company stock option plan activity and related information (thousands of options):

		2002	2001			2000
	Number of options	Weighted- average exercise price	Number of options	Weighted- average exercise price	Number of options	Weighted- average exercise price
Outstanding at the beginning of the						
year	1,123	\$20.79	990	\$18.94	704	\$19.32
Granted during the year	320	21.97	317	23.23	297	17.96
Exercised during the year	(183)	16.95	(184)	15.07	(7)	15.80
Forfeited during the year		-	_	-	(4)	17.94
Expired during the year	-	-	-	-	_	-
Outstanding at year end	1,260	\$21.66	1,123	\$20.79	990	\$18.94
Exercisable at year end	677	\$21.46	597	\$21.00	591	\$24.18

The weighted-average grant-date fair value of options granted was \$2.69 for 2002, \$2.81 for 2001, and \$2.51 for 2000. The exercise prices for the options outstanding range from \$15.00 to \$28.94. On December 31, 2002, the options outstanding had a weighted-average remaining contractual life of approximately 7.6 years.

In addition to the option plan, the Company may issue restricted stock in the form of performance shares to encourage key employees to remain in its employment to achieve short-term and long-term performance goals. Plan participants are eligible to receive a cash bonus (i.e., short-term incentive) and performances shares (i.e., long-term incentive). The performance shares vest after three years from issuance and are subject to a final adjustment as determined by the Board of Directors. The following table summarizes the activity of this plan (thousands of shares):

YEAR ENDED DECEMBER 31,	2002	2001	2000
Nonvested performance shares at beginning of year	314	237	193
Performance shares granted	122	142	111
Performance shares forfeited	-	_	(6)
Shares vested and issued	(91)	(65)	(61)
Nonvested performance shares at end of year	345	314	237
Average grant date fair value of award	\$22.35	\$19.91	\$21.63

## NOTE 10 INCOME TAXES

Income tax expense (benefit) consists of the following (thousands of dollars):

YEAR ENDED DECEMBER 31,	2002	2001	2000
Current:			
Federal	\$ 5,546	\$ 27,750	\$(60,628)
State	3,462	2,078	(7,465)
	9,008	29,828	(68,093)
Deferred:			
Federal	14,819	(9,902)	76,334
State	(2,410)	(341)	5,387
	12,409	(10,243)	81,721
Total income tax expense	\$21,417	\$ 19,585	\$ 13,628

Deferred income tax expense (benefit) consists of the following significant components (thousands of dollars):

YEAR ENDED DECEMBER 31,	2002	2001	2000
Deferred federal and state:			
Property-related items	\$ 44,491	\$ 19,560	\$28,184
Purchased gas cost adjustments	(29,087)	(26,975)	56,321
Employee benefits	(5,113)	(2,121)	(3,687)
All other deferred	2,986	161	1,771
Total deferred federal and state	13,277	(9,375)	82,589
Deferred ITC, net	(868)	(868)	(868)
Total deferred income tax expense	\$ 12,409	\$(10,243)	\$81,721

The consolidated effective income tax rate for the period ended December 31, 2002 and the two prior periods differs from the federal statutory income tax rate. The sources of these differences and the effect of each are summarized as follows:

YEAR ENDED DECEMBER 31,	2002	2001	2000	
Federal statutory income tax rate	35.0%	35.0%	35.0%	
Net state tax liability	1.0	3.2	2.9	
Property-related items	_	1.5	1.7	
Effect of closed tax years and resolved issues	_	(4.4)	(11.6)	
Tax credits	(1.3)	(1.5)	(1.7)	
Tax exempt interest	_	-	(0.3)	
Corporate owned life insurance	=	(0.5)	(0.8)	
All other differences	(1.9)	1.2	1.0	
Consolidated effective income tax rate	32.8%	34.5%	26.2%	

Deferred tax assets and liabilities consist of the following (thousands of dollars):

DECEMBER 31,	2002	2001
Deferred tax assets:		
Deferred income taxes for future amortization of ITC	\$ 8,574	\$ 9,280
Employee benefits	25,650	23,214
Alternative minimum tax	23,874	-
Other	4,195	6,601
Valuation Allowance	-	
	62,293	39,095
Deferred tax liabilities:		
Property-related items, including accelerated depreciation	247,954	208,285
Regulatory balancing accounts	4,349	33,436
Property-related items previously flowed through	13,609	13,713
Unamortized ITC	13,801	14,668
Debt-related costs	4,378	4,792
Other	4,476	6,159
	288,567	281,053
Net deferred tax liabilities	\$226,274	\$241,958
Current	\$ (3,084)	\$ 24,154
Noncurrent	229,358	217,804
Net deferred tax liabilities	\$226,274	\$241,958

## NOTE 11 SEGMENT INFORMATION

Company operating segments are determined based on the nature of their activities. The natural gas operations segment is engaged in the business of purchasing, transporting, and distributing natural gas. Revenues are generated from the sale and transportation of natural gas. The construction services segment is engaged in the business of providing utility companies with trenching and installation, replacement, and maintenance services for energy distribution systems.

The accounting policies of the reported segments are the same as those described within **Note 1 – Summary of Significant Accounting Policies**. Northern accounts for the services provided to Southwest at contractual (market) prices. At December 31, 2002 and 2001, consolidated accounts receivable included \$6 million and \$4.3 million, respectively, which were not eliminated during consolidation.

The financial information pertaining to the natural gas operations and construction services segments for each of the three years in the period ended December 31, 2002 is as follows (thousands of dollars):

2002	Gas Operations	Construction Services	Adjustments Total
Revenues from unaffiliated customers	\$1,115,900	\$134,625	\$1,250,525
Intersegment sales	_	70,384	70,384
Total	\$1,115,900	\$205,009	\$1,320,909
Interest expense	\$ 78,505	\$ 1,466	\$ 79,971
Depreciation and amortization	\$ 115,175	\$ 15,035	\$ 130,210
Income tax expense	\$ 18,493	\$ 2,924	\$ 21,417
Segment income	\$ 39,228	\$ 4,737	\$ 43,965
Segment assets	\$2,290,407	\$ 87,521	\$2,377,928
Capital expenditures	\$ 263,576	\$ 19,275	\$ 282,851

2001	Gas Operations	Construction Services	Adjustments	Total
Revenues from unaffiliated customers	\$1,193,102	\$135,655		\$1,328,757
Intersegment sales	-	67,931		67,931
Total	\$1,193,102	\$203,586		\$1,396,688
Interest expense	\$ 78,746	\$ 1,985		\$ 80,731
Depreciation and amortization	\$ 104,498	\$ 13,950		\$ 118,448
Income tax expense	\$ 16,098	\$ 3,487		\$ 19,585
Segment income	\$ 32,626	\$ 4,530		\$ 37,156
Segment assets	\$2,289,111	\$ 83,228	\$(2,727)	\$2,369,612
Capital expenditures	\$ 248,352	\$ 17,228		\$ 265,580

2000	Gas Operations	Construction Services	Adjustments	Total
Revenues from unaffiliated customers	\$ 870,711	\$107,686		\$ 978,397
Intersegment sales	_	55,690		55,690
Total	\$ 870,711	\$ 163,376		\$1,034,087
Interest expense	\$ 68,892	\$ 1,779		\$ 70,671
Depreciation and amortization	\$ 94,689	\$ 11,951		\$ 106,640
Income tax expense	\$ 10,277	\$ 3,351		\$ 13,628
Segment income	\$ 33,908	\$ 4,403		\$ 38,311
Segment assets	\$2,154,641	\$ 79,790	\$(2,094)	\$2,232,337
Capital expenditures	\$ 205,161	\$ 18,079		\$ 223,240

Construction services segment assets include deferred tax assets of \$2.5 million in 2001, which were netted against gas operations segment deferred tax liabilities during consolidation. Construction services segment liabilities include taxes payable of \$204,000 in 2001, which were netted against gas operations segment tax receivable during consolidation. Construction services segment assets include deferred tax assets of \$2.1 million in 2000, which were netted against gas operations segment deferred tax liabilities during consolidation.

NOTE 12 QUARTERLY FINANCIAL DATA (UNAUDITED)

NOTE I Z QUARTERLY FINANCIAL DATA	(UNAUDITED)	Quarter Ended		
	Warch 31	June 30	September 30	December 31
(thousands of dollars, except per share amounts)				
2002				
Operating revenues	\$499,501	\$261,123	\$223,863	\$336,422
Operating income (loss)	80,317	7,044	(3,337)	62,475
Net income (loss)	42,896	(20,610)	(16,136)	37,815
Basic earnings (loss) per common share*	1.32	(0.63)	(0.49)	1.14
Diluted earnings (loss) per common share*	1.30	(0.63)	(0.49)	1.13
2001				
Operating revenues	\$487,498	\$278,960	\$246,094	\$384,136
Operating income (loss)	74,106	1,111	(4,597)	63,363
Net income (loss)	33,809	(11,140)	(16,488)	30,975
Basic earnings (loss) per common share*	1.06	(0.35)	(0.51)	0.96
Diluted earnings (loss) per common share*	1.05	(0.35)	(0.51)	0.95
2000				
Operating revenues	\$296,815	\$197,634	\$198,962	\$340,676
Operating income (loss)	56,619	2,583	(4,197)	73,625
Net income (loss)	25,198	(9,729)	(9,680)	32,522
Basic earnings (loss) per common share*	0.81	(0.31)	(0.31)	1.03
Diluted earnings (loss) per common share*	0.80	(0.31)	(0.31)	1.02

<sup>\*</sup> The sum of quarterly earnings (loss) per average common share may not equal the annual earnings (loss) per share due to the ongoing change in the weighted average number of common shares outstanding.

The demand for natural gas is seasonal, and it is the opinion of management that comparisons of earnings for the interim periods do not reliably reflect overall trends and changes in the operations of the Company. Also, the timing of general rate relief can have a significant impact on earnings for interim periods. See Management's Discussion and Analysis for additional discussion of operating results.

# NOTE 13 MERGER-RELATED LITIGATION SETTLEMENTS

Litigation related to the now terminated acquisition of the Company by ONEOK, Inc. (ONEOK) and the rejection of competing offers from Southern Union Company (Southern Union) was resolved during 2002. In August 2002, the Company reached final settlements with both Southern Union and ONEOK related to this litigation. The Company paid Southern Union \$17.5 million to resolve all remaining Southern Union claims against the Company and its officers. ONEOK paid the Company \$3 million to resolve all claims between the Company and ONEOK. The net after-tax impact of the settlements was a \$9 million charge and was reflected in the second quarter 2002 financial statements. The Company and one of its insurance providers were in dispute over whether the insurance coverage applied to the Southern Union settlement and related litigation defense costs. Because of the dispute, the Company did not recognize any benefit for potential insurance recoveries related to the Southern Union settlement in the second quarter.

In December 2002, the Company negotiated a \$16.25 million settlement with the insurance provider related to the coverage dispute. Income from the settlement was recognized in the fourth quarter of 2002 and amounted to \$9 million after-tax.

## Report of Independent Accountants

To the Shareholders of Southwest Gas Corporation:

In our opinion, the accompanying consolidated balance sheet and the related consolidated statements of income, of stockholders' equity and of cash flows present fairly, in all material respects, the financial position of Southwest Gas Corporation and its subsidiaries at December 31, 2002, and the results of their operations and their cash flows for the year ended December 31, 2002 in conformity with accounting principles generally accepted in the United States of America. These financial statements are the responsibility of the Company's management; our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit of these statements in accordance with auditing standards generally accepted in the United States of America, which require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion. The financial statements of the Company as of December 31, 2001 and for the two years then ended were audited by other independent accountants who have ceased operations. Those independent accountants expressed an unqualified opinion on those statements in their report dated February 8, 2002.

PricewaterhouseCoopers LLP

Los Angeles, California March 3, 2003

### Report of Independent Public Accountants

To the Shareholders of Southwest Gas Corporation:

We have audited the accompanying consolidated balance sheets of Southwest Gas Corporation (a California corporation) and its subsidiaries (the Company) as of December 31, 2001 and 2000, and the related consolidated statements of income, stockholders' equity and cash flows for each of the three years in the period ended December 31, 2001. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Southwest Gas Corporation and its subsidiaries as of December 31, 2001 and 2000, and the results of its operations and its cash flows for each of the three years in the period ended December 31, 2001 in conformity with accounting principles generally accepted in the United States.

ARTHUR ANDERSEN LLP

Las Vegas, Nevada February 8, 2002

The aforementioned report on the consolidated balance sheets of Southwest Gas Corporation and its subsidiaries as of December 31, 2001 and 2000, and the related consolidated statements of income, stockholders' equity and cash flows for each of the three years in the period ended December 31, 2001 is a copy of a previously issued Arthur Andersen LLP report. Arthur Andersen LLP has not reissued this report.

### Shareholder information

## Stock Listing Information

Southwest Gas Corporation's common stock is listed on the New York Stock Exchange under the ticker symbol "SWX." Quotes may be obtained in daily financial newspapers or some local newspapers where it is listed under "SoWestGas."

### **Annual Meeting**

The Annual Meeting of Shareholders will be held on May 8, 2003 at 10:00 a.m. at the Rio Suites Hotel and Casino, I-15 and Flamingo Road, Las Vegas, Nevada.

Dividend Reinvestment and Stock Purchase Plan The Southwest Gas Corporation Dividend Reinvestment and Stock Purchase Plan (DRSPP) provides its shareholders, natural gas customers, employees and residents of Arizona, California and Nevada with a simple and convenient method of investing cash dividends in additional shares

of the Company's common stock without payment of any brokerage commission.

The DRSPP features include: Initial investments of \$100, up to \$100,000 annually Automatic investing No commissions on purchases Safekeeping for common stock certificates

For more information contact: Shareholder Services, Southwest Gas Corporation, P. O. Box 98511, Las Vegas, NV 89193-8511 or call (800) 331-1119.

#### Dividends

Dividends on common stock are declared quarterly by the Board of Directors. As a general rule, they are payable on the first day of March, June, September and December.

#### Investor Relations

Southwest Gas Corporation is committed to providing relevant and complete investment information to shareholders, individual investors and members of the investment community. Additional copies of the Company's 2002 Annual Report on Form 10-K, without exhibits, as filed with the Securities and Exchange Commission may be obtained upon request free of charge. Additional financial information may be obtained by contacting Kenneth J. Kenny, Investor Relations, Southwest Gas Corporation, P. O. Box 98510, Las Vegas, NV 89193-8510 or by calling (702) 876-7237.

Southwest Gas Corporation information is also available on the Internet at www.swgas.com. For non-financial information, please call (702) 876-7011.

### **Transfer Agent**

Shareholder Services Southwest Gas Corporation P. O. Box 98511 Las Vegas, NV 89193-8511

### Registrar

Southwest Gas Corporation P. O. Box 98510 Las Vegas, NV 89193-8510

### Auditors

PricewaterhouseCoopers 350 S. Grand Avenue Los Angeles, CA 90071

### Board of Directors & Officers

#### **DIRECTORS**

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Las Vegas, Nevada Executive Vice President/ Chief Financial Officer and Corporate Secretary Southwest Gas Corporation

Manuel J. Cortez

Las Vegas, Nevada President and Chief Executive Officer Las Vegas Convention and Visitors Authority

Mark M. Feldman

New York, New York President and Chief Executive Officer Cold Spring Group, Inc.

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Las Vegas, Nevada Chairman of the Board of Directors Southwest Gas Corporation

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Las Vegas, Nevada President and Chief Executive Officer Nevada Title Insurance Company

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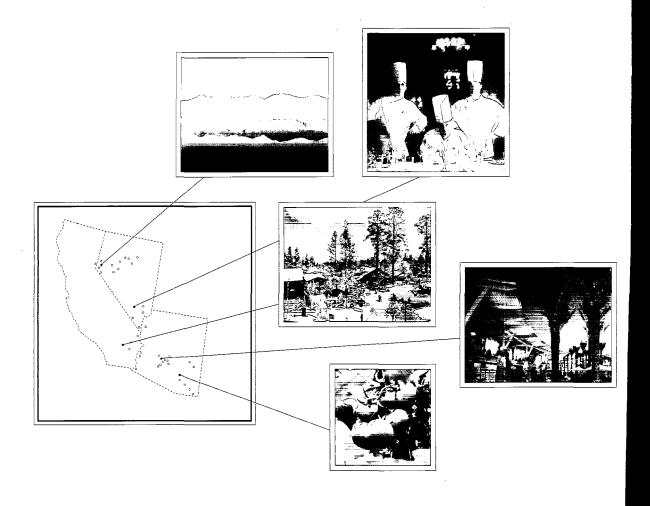
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Cutaway Maps of Each Region

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